



# AGE FRIENDLY COMMUNITY PLAN



February 2016

Draft Report



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## MESSAGE FROM THE PRESIDENT

I am extremely delighted to present the Shire of Dandaragan's *Age Friendly Community Plan*. This plan lays out the Shire's goals and intentions for providing future improvements in the lives of our ageing residents and the rest of the community.

The Shire of Dandaragan's *Age Friendly Community Plan* has been developed to define the Shire's commitments to older Shire of Dandaragan residents over the coming years. The Shire has partnered with residents and the broader community to ensure the Plan is created for, with and by the Shire of Dandaragan community.

Based on your vital feedback through consultation, we will continually strive to enhance the opportunities to promote active ageing in our Shire, ensuring older people can contribute and participate in community life. We will also continue to address barriers to services, structures and policies that seniors may encounter in our communities. I was heartened to see how much the community feels a sense of satisfaction and social inclusion living in the Shire of Dandaragan.

The *Age Friendly Community Plan* explores how the Shire of Dandaragan is committed to doing our part to help achieve the aspirations of our community members and to support them to stay and enjoy living in the Pinnacle of the Turquoise Coast.

I strongly commend this Plan. I'm confident that the actions it contains will assist local community agencies and groups to work together to support the Shire of aging population. We certainly look forward to your ongoing feedback as the Plan is implemented.

**Cr Leslee Holmes**

Shire President, Shire of Dandaragan

## MESSAGE FROM THE CHIEF EXECUTIVE OFFICER

The Shire of Dandaragan's *Age Friendly Community Plan* recognises the vital and invaluable contributions that aged persons make to our community. It also provides a forward-thinking approach to enhancing the opportunities and addressing the changing needs of the Shire of Dandaragan's older population.

This plan promotes the health and wellbeing of residents and provides opportunities for older residents to maintain social connectedness and remain active in their local community. It has also been developed in conjunction with local community members. The Plan will provide direction for the Shire to identify opportunities to enhance and promote the wellbeing of an ageing population and to guide effective planning, partnership development and community participation.

The elderly population in the Shire of Dandaragan is projected to increase 91.4% or 691 people by 2027. Planning for this increase in population is vital to maintaining the viability of services offered and quality of life for older residents. The growth of our ageing population will bring a number of impacts to our community and the responsibility for addressing these impacts needs to be shared amongst all key stakeholders within the Shire. The Shire is already working collaboratively with its partners to address the needs of our current and future older residents, and will continue to identify new opportunities for partnerships over the life the Plan.

This Plan has been developed following an extensive community engagement and participation process with community members and various stakeholders. Its implementation will involve a number of departments within the Shire, as well as collaboration amongst key Government and community partners.

Seniors play a vital role in our community through their involvement in paid work, as volunteers, as supportive family members and as community leaders. This Plan is an important step in the Shire of Dandaragan continuing to be the home to a diverse and harmonious community.

**Mr Tony Nottle**

Chief Executive Officer, Shire of Dandaragan

## KEY POINTS OF THE PLAN

The engagement activities undertaken as part of the development of this Plan found that those who participated enjoy living in the Shire of Dandaragan. They value the services available to them, the quality of outdoor spaces and the opportunities to participate in community life including sport and recreation activities. The critical issues, as identified by the community are:

- Secure and consistent GP service
- Increased provision of home care services
- Lack of aged care accommodation
- Public and community transport services to Perth and other regional centres.

The Shire of Dandaragan is committed to developing an Age Friendly Community and this plan identifies a number of actions in response to the findings of the community engagement. The high priority actions identified include:

- Advocacy for home care services
- Working with GP services to provide a service that meets community need
- Well planned asset maintenance
- Proactive approach towards safe and convenient transport options
- A focus on accessible, affordable and diverse housing options for older people
- Improved communication
- Seniors' events.

This plan sits under the Shire of Dandaragan Strategic Community Plan, and the Corporate Business Plan. It is not intended to directly reallocate resources. However, it will be used as an informing strategy, providing direction and a framework for assessing expenditure proposals in future strategic and corporate planning by Shire of Dandaragan.

A range of key indicators will be used to monitor the success of the Plan.

## WHAT IS AN “AGE FRIENDLY COMMUNITY PLAN”?

Age Friendly Communities are those that encourage “active ageing by optimising opportunities for health, participation and security in order to enhance the quality of life as people age” (World Health Organisation)<sup>1</sup>. An Age Friendly Community is one which:

- recognises the great diversity among older people;
- promotes their inclusion and contribution in all areas of community life;
- respects their decisions and lifestyle choices; and
- anticipates and responds to ageing-related needs and preferences.

A community that exhibits these qualities is not only a friendly community for older people but an Age Friendly Community can better cater for the whole population, where a wider range of abilities and needs are met.

The Shire of Dandaragan considers age friendly community planning vital to undertake for the following reasons:

- By 2027, the regional Wheatbelt population over 70 will have increased by 75.3%
- The proportion of people aged 70+ in the Wheatbelt will have increased from 10.4% in 2011 to 17% in 2027<sup>2</sup>
- The increase projected for Dandaragan is 91.4% to 691 people in 2027.

In addition to this, older adults generally prefer to remain in their own home and continue to be part of their community. Older adults feel safe, valued and respected in their own community and local governments have a key role in ensuring this can occur.

The Age Friendly Community Plan has been developed and structured using the Wheatbelt Development Commissions Age Friendly Community Planning Guide (based on the World Health Organisation Guide to Age-Friendly Cities and Communities). The WHO eight domains of an age friendly community have been configured to reflect Wheatbelt perspectives: health and community services; outdoor spaces and buildings; transport and movement; housing; sport and recreation; social participation; respect and social inclusion; and communication and information.

An Age Friendly Community Plan identifies the priorities and actions discovered in the resulting process. It identifies the age friendly barriers and areas for improvements that have been recognised by the community and council. An Age Friendly Community Plan is an Informing Strategy under the Integrated Planning and Reporting (IPR) Framework and needs to be resourced and prioritised in the Shire’s ongoing corporate planning process.

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<sup>1</sup> Note that the Western Australia State Government has adopted the World Health Organisation’s model (see <http://www.communities.wa.gov.au/communities-in-focus/seniors/Pages/Age-Friendly-WA-.aspx>).

<sup>2</sup> Verso Consulting 2013, Wheatbelt Integrated Aged Care Plan.

## REGIONAL CONTEXT

This section on the Central Coast and Central Midlands (CC&CM) sub-region has been extracted from the Wheatbelt Aged Support and Care Solutions (WASCS) Report<sup>3</sup>, with a focus on the following sub-sections.

### Demographic trends

The 70+ population in CC&CM is increasing at the second highest rate of any sub-region in the Wheatbelt (behind the Avon Region). There were 1,307 people aged 70+ in 2011, projected to rise to 2,417 by 2027, an increase of 84.9% or 1,110 people. The largest increases are projected to occur in Gingin (528 people 70+ in 2011 rising by 104.9% to 1,082 in 2027) and Dandaragan (356 people 70+ in 2011, rising by 94.1% to 691 in 2027).

Accessibility/Remoteness Index of Australia (ARIA) scores reflect 'Accessible' through to 'Moderately Accessible' areas for localities within the CC&CM sub-region. Gingin is the most accessible with a score of 2.4200. All other local government areas in the sub-region qualify for the viability supplement as they have an ARIA score of 3.52 or higher. Dementia needs are projected to increase in the CC&CM sub-region. In 2011 there were an estimated 107 people aged 70+ living with dementia, rising to 139 in 2017, and 207 in 2027. Both Dandaragan and Gingin are considered relatively disadvantaged according to Socio-Economic Indexes for Areas (SEIFA) 2013 Index.

### CC&CM Aged Care Support and Solutions Summary

Age Friendly Communities	Home Support and Care			Residential Care
	HACC	Home Care	Respite Care	
Dandaragan and Gingin to begin action per WA Seniors Planning Framework (SPF)	Research low service levels in Moore HACC sub-region. Plan to meet gaps in service types.	Discuss situation with providers to facilitate better coverage. Assist as needed. Plan for growth.	Coordinate service coverage of whole sub-region. WA Country Heath Service (WACHS) to review staffing models.	Enter dialogue with Dept. Social Security re-entry of new provider. Open discussion with RSL Care.

<sup>3</sup> <http://www.wheatbelt.wa.gov.au/our-projects/aged-care/>

### Current CC&CM Service Levels and Provider Summary

HACC	Home Care	Residential Care	Respite Care	Providers
Fair but major local gaps	Poor	Major supply shortage against planning ratios	Major gap in several Shires and key forms lacking.	WACHS with scale for not-for-profit (NFP)/private entry. Some NFP home care.

### CC&CM Residential beds summary and growth estimate

Currently available	2011 planning ratio target	2027 planning ratio target
44	115	305

## Transport

Transport issues were strongly identified in Community Forums, especially so at Jurien Bay and, by implication, those coastal population centres and other areas not serviced by public transport.

Significant variability and deficiencies were also evident when it came to older people being able to readily access services in all parts of the sub-region. If a friend or relative drives an older person anywhere for a medical appointment there is a distinct preference for north-south travel that is centred on Perth. There is little interest in travelling 'cross country' for services, limiting the potential use of central service locations in the sub-region.

There is evidence of shortfalls in how older people are assisted to move within their communities. Several communities did not have community buses and there were often limitations on use in others e.g. only HACC eligible, no driver available.

## Older Persons Housing

All shires reported waiting lists for available older persons housing and population projections imply escalating demand for appropriately designed housing. Local housing associations may or may not be able to deal with increasing demand nor have plans, resources and space to do so.

Shires may often need to support housing organisations and will, in turn, need to be supported with new resourcing if this plan is to be fully implemented. State government agencies should play a positive role by working with the sub-region to develop innovative approaches. Varied ownership options need to be examined to meet the range of older people who may be seeking appropriate, well located housing.

Where shires are required to be involved they will be understandably reluctant to assume all the burden of assessing, planning and facilitating the building of required housing. A cohesive approach will be needed, involving local housing organisations, shires, and state government.

## **Care at Home**

Based on reported experiences and an examination of identifiable Home Care packages available in the sub-region, there is a current shortage of in-home/community support and care. There is currently an estimated shortfall of 15 or 16 Home Care places in the sub-region, while around 75 additional places should be provided by 2022 to meet older population growth and new planning ratios.

HACC service levels appear to be adequate in most areas although some support types are not universally available. Limitations also tend to arise from rigid employment arrangements when the service is provided from multi-purpose service (MPS) sites and from a shortage of available staff to provide home maintenance/repair.

Shortfalls in availability of Home Care combined with a major shortage in Residential Care beds in the sub-region mean that there is a very significant deficiency in care options within the sub-region. This situation needs to be placed to the fore when there are further allocations of aged care places by the Commonwealth.

There is a need to initiate discussions about service delivery and coordination with non-government Approved Providers who are funded for the bulk of Home Care packages in the Wheatbelt. Shires may be able to facilitate delivery in this process by providing a small level of support e.g. a work station/office space for provider coordinators/staff.

There is also a need for the WA Country Health Service (WACHS) to consider measures to address inherent limitations in service delivery from MPS sites.

## **Residential Care**

A very large current shortage of around 70 beds exists in respect of Residential Care when compared with Commonwealth planning ratios. This will dramatically increase in the planning period ahead unless quite radical steps are taken. The scale of the potential shortfall is very high. To meet planning ratios around 160 further operational beds would be needed by 2027 to cover current and future demand.

MPS sites will need to be subject of major new investment if they are to provide high quality aged care in the future.

The scale of potential demand for Residential Care is such that it should be viable for non-government providers to consider investment in one or two new facilities.

The current and projected deficiency in beds in the Central Coast & Central Midlands sub-region is very severe. Looking to the future, predicted 70+ population growth to 2417 by 2027 yields a planning requirement for around 200 total beds to be available inside 15 years i.e. more than 150 additional beds will likely be needed over current capacity within a relatively short planning timeframe.

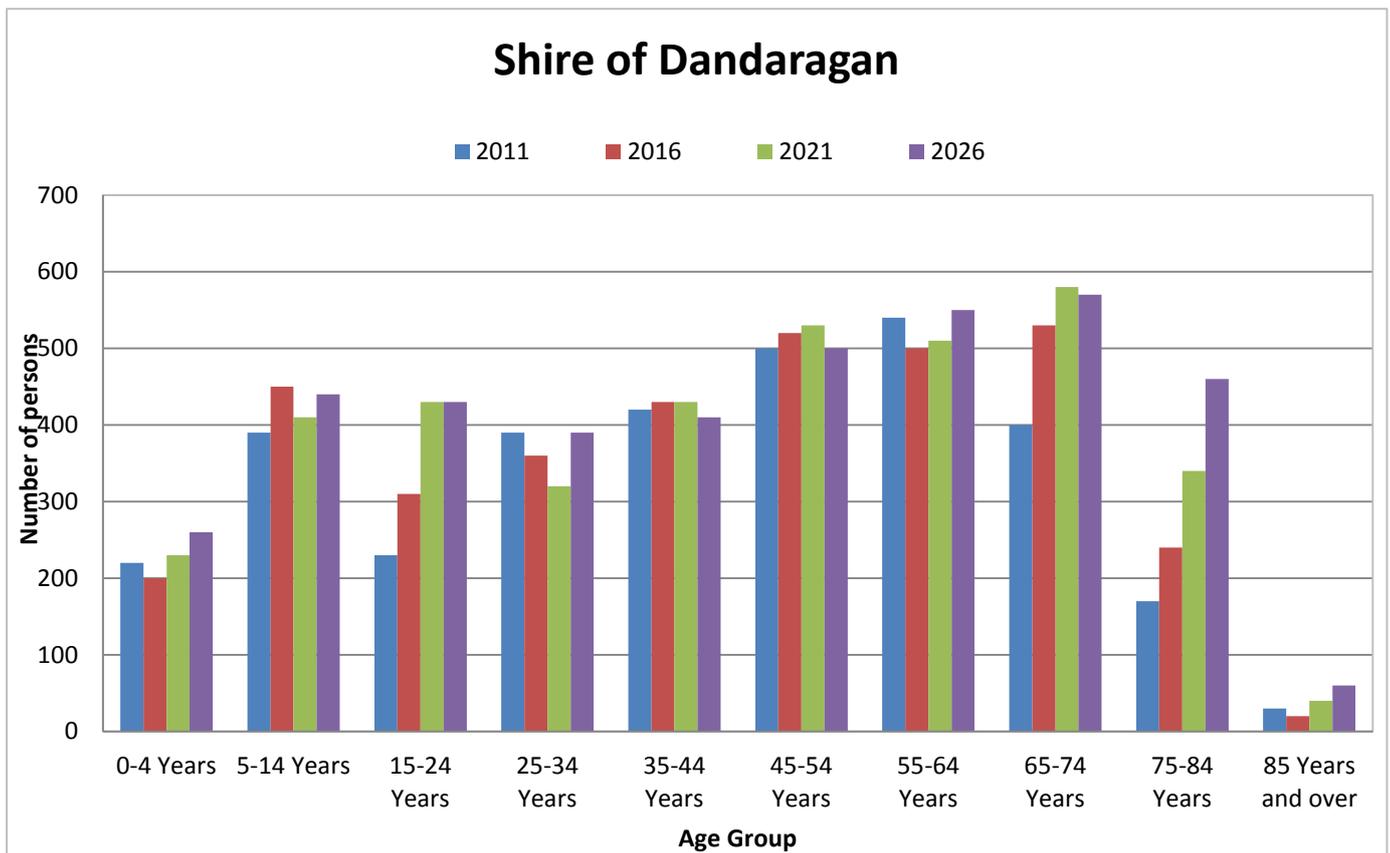
There is a need to engage the Commonwealth Department of Social Services (formerly DoHA) to consider the current and projected unmet demand situation in the sub-region, and to provide advice on the support mechanisms available to assist establishment of new residential aged care in the area. There is also a need to resolve any implied or explicit barriers to entry by new providers that result from the presence of MPS sites in the sub-region.

## COMMUNITY PROFILE

The Shire of Dandaragan is comprised of four townships: Jurien Bay, Cervantes, Badgingarra and Dandaragan. It is located approximately 200 kilometres north of Perth and covers an area of 6,716 square kilometres. It has an estimated population of 3,325 people.

Figure 1, below, outlines the Shire's projected age profiles from 2011 to 2026. The graph illustrates a noticeable increase in the age cohorts from 55 to 85 years of age and older. The largest difference is expected to occur in the cohort of 75 to 84 years of age. The number of persons in 2011 was recorded as 170 and this number is expected to rise to 460 in 2026. This accounts for a 170% increase in the amount of persons in this cohort. The amount of 65 to 74 year olds was 400 in 2011 and is projected to increase to 570 in 2026, or a 42.5% increase in population size. This ageing population will place a significant amount of pressure on existing services in the Shire of Dandaragan unless they are accounted for.

Figure 1: Projected age profiles for the Shire of Dandaragan from 2011 to 2026<sup>4</sup>.



<sup>4</sup> <http://www.planning.wa.gov.au/publications/6196.asp>

## HOW THIS PLAN WAS DEVELOPED

### Overview

The planning model used in the development of this Plan was based on the Wheatbelt Development Commissions (WDC) Age Friendly Community Planning Guide<sup>5</sup>. It has ultimately produced an Informing Strategy consistent with and complementary to the Shire of Dandaragan's Strategic Community Plan.

### Grant Funding

The Shire of Dandaragan applied for 2014 – 2015 Age-Friendly Communities Regional Local Government Strategic Planning Grants Program. This program, run by the Department of Local Government and Communities, seeks to “optimise opportunities for health, participation, and security by establishing policies, services and structures that improve the quality of life of community members as they age.” The grant funding itself is to assist local governments in regional Western Australia to collect and analyse given findings in respect of the Age-Friendly Communities Framework.

### Partnership with the Shire of Gingin

In order to reap the most benefit from the Age-Friendly Communities grants, Shires were encouraged to team up with another, similarly geographically located Shire in order to ensure funding of both projects. As the Shires of Dandaragan and Gingin are part of the Central Coast and Central Midlands Regional areas, they agreed to collaborate on completing their Age Friendly Community Plans, in order to take advantage of the regional perspective and economies of scale.

The two Shires decided to follow the WDC's Age Friendly Community Planning Guide. They have a strong shared commitment to becoming age friendly communities and a common view of how the planning will benefit their communities, the approach, project outcomes and how the objectives will be met.

### Audit

The Shire of Dandaragan undertook an Age Friendly Community Planning Audit in February 2015 and updated and added to it in November 2015. This audit was designed to capture information for the purposes of identifying whether the community is an Age Friendly Community across the eight “domains” outlined in the WDC Age Friendly Community Planning Guide. Each domain contains a number of components, sometimes divided into sub-domains. This information enables the Shire and the community to assess where improvements are needed and assist in informing the wider age friendly community planning that will guide future activities and investments. The Report was prepared using the Wheatbelt Development Commission's Age Friendly Community Planning Audit Tool. A copy of the Age Friendly Audit Report is contained in Annex 1.

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<sup>5</sup> [http://wheatbelt.wa.gov.au/files/3314/1929/6046/Age\\_Friendly\\_Community\\_Planning\\_Guide\\_FINAL.pdf](http://wheatbelt.wa.gov.au/files/3314/1929/6046/Age_Friendly_Community_Planning_Guide_FINAL.pdf)

## Reference Group

As part of the conditions of fulfilment for the grant, the Shire of Dandaragan established a Reference Group that guided and supported the project, liaised with the Department of Local Government and Communities and reviewed the draft reports throughout the process.

## Consultation

The Shire conducted both focus groups and a survey in order to consult with community members. The Shire of Dandaragan's focus groups were aimed at seniors. They were structured around the eight domains with participants involved in assessing these features in their own communities. A survey was developed and posed a standard set of questions also structured around the eight domains. It was promoted to persons within the Shire of Dandaragan in both electronic and hardcopy forms. The findings of the consultation process is contained in the Engagement Report: Towards an Age Friendly Community Plan presented in Annex 2.

In addition to this, the council was consulted through an issues and options workshop. They were given the results of the Engagement Report and undertook a rigorous prioritisation exercise that has informed this Plan.

## LINKS TO OTHER PLANS

### **Strategic Community Plan**

The Shire of Dandaragan Strategic Community Plan (2015) describes the community priorities for the next ten years and the key strategies the Shire will focus on to achieve the community aspirations. The Strategic Community Plan provides the criteria that Council takes into account when considering significant issues and is the foundation for the direction and objectives of Council. The Strategic Community Plan presents five goals including a “Healthy, Safe and Active Community”. One of the objectives under this goal is to “Ensure age friendly community”.

### **Corporate Business Plan**

The Shire of Dandaragan Corporate Business Plan (2015) translates the community aspirations outlined in the Strategic Community Plan into an implementable work program. The accompanying four year budget provides a starting point for the annual budget. The Corporate Business Plan identifies several aspects related to ensuring an age friendly community with a particular short term focus on the development of this Age Friendly Community Plan and increasing Councils lobbying for the assembly of available land in Jurien Bay, by encouraging private enterprise investment in aged care services and supporting home and community residential care

### **Jurien Bay Growth Plan**

The Jurien Bay Growth Plan identifies Jurien Bay as a Regional Centre with significant potential for growth given its location from the Perth metropolitan area and attractiveness as an alternative to city living. The broad concept of wellness is a particular focus of the Growth Plan which has a strong connection to the realisation of the Shires goal of becoming an Age Friendly Community. The plan embodies structures, services, the context and enablers that will assist older persons to actively age.

### **Disability Access and Inclusion Plan (DAIP) 2012 – 2017**

The Disability Access and Inclusion Plan (DAIP) is required under The Disability Services Act 1993 with the aim of planning and implementing improvements across seven outcome areas. These plans benefit people with disability, older people, young parents and people from culturally and linguistically diverse backgrounds. The Shire of Dandaragan DAIP identifies a range of access improvement opportunities that will have a particular benefit to older people in the community. Some of these actions are very closely related or a duplicate of the priority actions identified within this Plan. This correlation reinforces the importance of this Plan and the broader community outcomes beyond older people.

# FINDINGS

## Summary of Audit Findings

Contained below is a summary of the extensive findings compiled in an Audit report. The complete Audit can be found in Annex 1.

### Health and community services

- There are two GP/medical service centres in Jurien Bay. Badgingarra and Dandaragan are within 60 minutes from Moora Hospital. Jurien Bay and Cervantes are not within 60 minutes for a hospital and people tend to travel to Perth in emergencies. There are dental and allied health services available as well as multiple pharmacies.
- There are four shopping complexes, one located in Cervantes, in Jurien Bay Town Centre and Badgingarra and Dandaragan.
- HACC services are also provided.

### Outdoor spaces

- There are many parks and outdoor spaces surveyed in the Shire of Dandaragan. The audit found that these parks and open spaces are well provided for generally. These spaces are also generally accessible.

### Public buildings

- The audit also surveyed several public buildings. Many are accessible via ramps and provide non slip floor surfaces. There was, however, a lack of ACROD parking around some buildings and spaces.

### Transport and movement

- There is no community transport for the Shire of Dandaragan. Other forms of community transport are available in the form of HACC transport. A taxi service is also available.
- There is also a lack of separation between pedestrian footpaths and cycling paths. Of the many pedestrian areas audited, footpaths are well maintained and well-lit but lack seating along their routes.
- Traffic signs are generally well placed and visible.

### Housing

- There is not sufficient housing to meet the needs of the aging population in the future. This included smaller homes, 2-3 bedroom, single storey, wider entrances, located close to services.
- There is a retirement village in the precinct, called the RSL Care WA Retirement Village.

## Summary of Engagement Report

As part of the development of this Plan consultation with Shire of Dandaragan residents was undertaken and the findings of this process is contained in the Engagement Report in Annex 2. It is clear from the results of the engagement activities that both survey respondents and focus group participants enjoy living in the Shire of Dandaragan. However, the research also shows that the community feel that there are some opportunities for improvement regarding the provision of key services in order to create an age friendly community.

The key findings are:

- A total of eight individuals participated in the focus group and 134 individuals completed the survey.
- Of those seniors who participated, 57% of survey respondents and 50% of focus group participants are retired.
- The majority of both survey and focus group respondents believe that improved provision of health and community services, provision of public toilets and improved aged care will lead to a more fulfilling experience for seniors in the Shire of Dandaragan.
- Focus group participants believe the most important issues for aged persons in the Shire of Dandaragan are:
  - Public toilet blocks
  - Overnight beds
  - Aged care facility
  - Permanent doctor
  - Targeted transport to services.
- Survey respondents believe the most important issues for aged persons in the Shire of Dandaragan are:
  - Events and activities that promote and build the community
  - Effective communication options to disseminate health, housing, social and sports activities available
  - Public toilets around town
  - Extended HACC services
  - Improved medical facilities
  - Increased provisions for aged care
  - Increased provisions for home care
  - Improved street lighting and footpaths
  - Improved public transport.

## THE PLAN

The Plan is based on the eight domains of an age friendly community, each with a number of associated actions as listed in the following table. These are designed to allow Council to respond to changing needs and ensure support for the wellbeing of the Shire of Dandaragan ageing population.

Health and Community Services				
Objective	Actions	Priority	Within existing resources?	Others involved
Ensure older people have access to quality and reliable health and community services allowing them to age in place and keep travel at a minimum.	Continue to work with local GP services to ensure a consistent and service is accessible to older people.	High	Yes	<ul style="list-style-type: none"> <li>Local GP Services (existing and potential providers)</li> <li>Department of Health</li> <li>WA Country Health Service</li> </ul>
	Facilitate and advocate for support services for seniors in their own home.	High	No	<ul style="list-style-type: none"> <li>Service Providers</li> </ul>
	Actively work to attract and maintain service providers in the Shire.	Medium	No	<ul style="list-style-type: none"> <li>Service Providers</li> </ul>
	Support the development of local shopping offerings.	Low	Yes	<ul style="list-style-type: none"> <li>Private developers</li> <li>Existing and new business owners</li> </ul>

Outdoor Spaces and Buildings				
Objective	Actions	Priority	Within existing resources?	Others involved
Create outdoor spaces and buildings that promote mobility, independence and quality of life for older people.	Continue to undertake well planned maintenance of Council infrastructure (roads and footpaths) that contributes to safe access for all.	Medium	Yes	<ul style="list-style-type: none"> <li>Private developers</li> </ul>
	Ensure well designed and accessible public toilets are provided at key points across the Shire.	Medium	Yes	

	Advocate on issues of design for accessibility to new and existing Council facilities.	Medium	Yes	
	Investigate options to improve access to the ocean for people with mobility issues.	Medium	No	<ul style="list-style-type: none"> <li>▪ Department of Transport</li> <li>▪ Jurien Bay Coastcare Group</li> </ul>

Transport and Movement				
Objective	Actions	Priority	Within existing resources?	Others involved
Ensure seniors have access to safe and consistent transport options.	Improve the provision of high quality, safe and accessible footpaths and cycle paths across the Shire.	Medium	Yes	<ul style="list-style-type: none"> <li>▪ Private developers</li> </ul>
	Continue to investigate and advocate on regional transport issues that impact on the ability of people to age in place.	High	Yes	<ul style="list-style-type: none"> <li>▪ Wheatbelt Development Commission</li> <li>▪ Neighbouring Local Government Authorities</li> <li>▪ Department of Transport</li> <li>▪ Department of Health</li> </ul>

Housing				
Objective	Actions	Priority	Within existing resources?	Others involved
Investigate and advocate for accessible, affordable and diverse housing options that contribute to the ability of people to stay in their community.	Investigate options to attract and develop aged care accommodation in the Shire of Dandaragan.	High	No	<ul style="list-style-type: none"> <li>▪ Not for profits</li> <li>▪ Private developers</li> <li>▪ State Government</li> <li>▪ Federal Government</li> </ul>
	Investigate options to develop Independent aged care units in the Shire of Dandaragan.	High	No	<ul style="list-style-type: none"> <li>▪ Not for profits</li> <li>▪ Private developers</li> </ul>
	Facilitate improved communication from all parties around housing options that are available and how to apply.	High	Yes	<ul style="list-style-type: none"> <li>▪ RSL Care WA</li> <li>▪ Department of Housing</li> </ul>

Sport and Recreation				
Objective	Actions	Priority	Within existing resources?	Others involved
Provide facilities and recreation services that contribute to the social and physical wellbeing of older community members.	Continue to seek opportunities to hold events at the recreation centre.	Medium	Yes	<ul style="list-style-type: none"> <li>Recreation Centre Managements</li> </ul>
	Maximise opportunities for new and improved culture and arts facilities.	Low	No	<ul style="list-style-type: none"> <li>Private developers</li> </ul>
	Investigate options for the development of a community water playground.	Medium	No	<ul style="list-style-type: none"> <li>Private developers</li> </ul>

Social Participation/ Respect and Social Inclusion				
Objective	Actions	Priority	Within existing resources?	Others involved
Facilitate opportunities for community members to engage with each other and ensure respect for our older community members is encouraged.	Support initiatives that bring generations together with a strong focus on connecting youth and older persons.	Medium	Yes	<ul style="list-style-type: none"> <li>Local schools</li> <li>Seniors groups</li> <li>Jurien Bay Youth Group</li> <li>Dandaragan Youth Space</li> </ul>
	Ensure that senior-specific events are provided for across the Shire.	Medium	Yes	<ul style="list-style-type: none"> <li>Local community groups</li> </ul>
	Seek and facilitate opportunities for collaboration between seniors and sports and community groups.	Medium	Yes	<ul style="list-style-type: none"> <li>Seniors groups</li> <li>Sporting groups</li> <li>Community groups</li> </ul>
	Develop a program for an annual event to be recognise International Day of Older Persons on 1 October.	High	No	<ul style="list-style-type: none"> <li>Seniors groups</li> <li>Local community groups</li> <li>Chamber of Commerce</li> <li>Jurien Bay and Dandaragan CRC</li> </ul>

Communication and Information				
Objective	Actions	Priority	Within existing resources?	Others involved
Ensure high quality, reliable and up to date information is made available to older people in the community.	Seek opportunities to improve all aspects of Shire communication.	High	Yes	
	Facilitate communication between other agencies and service providers that contribute to an Age Friendly Community.	Medium	Yes	<ul style="list-style-type: none"> <li>▪ Service providers</li> <li>▪ Not for profits</li> <li>▪ State Government Agencies</li> </ul>

## IMPLEMENTATION AND MONITORING

Implementation of this plan will occur through ongoing corporate planning. Resourcing of any new or expanded initiatives will need to be considered through the due process of the Shire's Integrated Planning and Reporting.

This Age Friendly Community Plan reflects the Shire's strong commitment to optimising opportunities for health, participation and security for ageing community members. This commitment is aligned to the Western Australia State Government an Age Friendly WA: The Seniors Strategic Planning Framework. The Shire is not the only agency with responsibility for ensuring an age friendly community and the exact contribution it makes is difficult to measure. A large number of other factors influence how the ageing population experience community life across the eight domains of an Age Friendly Community. However, the Shire will monitor a set of key indicators as outlined below to track the progress of the sector in terms of the overall goal of the Plan.

Indicators
Health and Community Services
<ul style="list-style-type: none"> <li>▪ Community satisfaction with GP service</li> <li>▪ Community satisfaction with Home Care services</li> <li>▪ Increase in services available in the Shire of Dandaragan</li> </ul>
Outdoor Spaces and Buildings
<ul style="list-style-type: none"> <li>▪ Community satisfaction with Outdoor Spaces and Buildings</li> <li>▪ Usage of Council facilities</li> </ul>
Transport and Movement
<ul style="list-style-type: none"> <li>▪ Community satisfaction with footpaths and cycle paths</li> </ul>
Housing
<ul style="list-style-type: none"> <li>▪ Increase in the aged housing available</li> </ul>
Sport and Recreation
<ul style="list-style-type: none"> <li>▪ Community satisfaction with sport and recreation facilities</li> </ul>
Social Participation/Respect and Social Inclusion
<ul style="list-style-type: none"> <li>▪ More senior specific events held (including International Day of Older Persons event)</li> <li>▪ Number of intergenerational events and activities conducted</li> </ul>
Communication and Information
<ul style="list-style-type: none"> <li>▪ Community satisfaction with the provision of Shire information</li> <li>▪ Interagency communication processes established</li> </ul>

# ANNEX 1: AGE FRIENDLY COMMUNITY AUDIT REPORT



# Shire of Dandaragan Age Friendly Community Audit

Version 2.0

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## **Audit Title**

Shire of Dandaragan Age Friendly Community Planning Audit

## **Conducted on**

24/02/2015 2:55 pm

17/11/2015 1:05 pm

## **Prepared by**

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## INTRODUCTION

### Introduction

The Age Friendly Community Audit Report is designed to capture information for the purposes of identifying whether the community is an Age Friendly Community across eight “domains” that are particularly relevant to the wellbeing of seniors. Each domain contains a number of components, sometimes divided into sub-domains.

This information enables the Shire and the community to assess where improvements are needed and assist in informing the wider age friendly community planning that will guide future activities and investments.

The Report has been prepared using the Wheatbelt Development Commission’s Age Friendly Community Planning Audit Tool.

### Document History

- Version 2.0 is a comprehensive version of the document. All effort has been made to fill existing gaps left in Version 1.0. Completed 17/11/2015 1:05 pm by Jen Perry.
- Version 1.0 is a preliminary version, focusing on the physical site audit, existing knowledge and seniors’ feedback where available to robustly identify small improvement projects that can make a difference to seniors’ wellbeing in the short term. A shortlist of suitable projects will be prioritised through the Wheatbelt Development Commission’s prioritisation tool, and the highest ranking projects will be submitted for grant funding. Completed 24/02/2015 2:55 pm by Mark Dacombe, Tiffany Tonkin and Kelly Shipway.

## HEALTH AND COMMUNITY SERVICES

Question	Response	Details
<b>GP/Health Centre</b>		
Name of GP	Jurien Bay Medical Centre	
What is the address of the GP?	21 Whitfield Road, Jurien Bay	
		
Appendix 1		
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	
Is the GP accessible by public or community transport?	No	
Are people with seniors cards bulk billed or provided with a discount?	Yes	Medicare bulk billed; no discount provided.
Is the service promoted in the community?	Yes	4/5 – Quite a bit
Are at home visits available?	Yes	
When is the GP open?	Five to seven days per week	

Question	Response	Details
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	
Name of GP	Jurien Bay Wellness Centre	
What is the address of the GP?	21 Whitfield Street, Jurien Bay	
		
<b>Appendix 2</b>		
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	2 marked bays
Is the GP accessible by public or community transport?	No	
Are people with seniors cards bulk billed or provided with a discount?	Yes	
Is the service promoted in the community?	Yes	4/5 – Quite a bit
Are at home visits available?	Yes	
When is the GP open?	Five to seven days per week	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	
Are seniors satisfied with the provision of GP/Health Centre services?		<i>See Engagement Report: Towards an Age Friendly Community Plan (2015)</i>
<b>Hospital</b>		
Is there a hospital within 60 minutes from the town?	Yes	Badgingarra and Dandaragan are both within 60 minutes from Moora Hospital. Jurien Bay and Cervantes are not within 60 minutes of a hospital and people tend to travel to Perth in emergencies.
Does the hospital have an Emergency service?	Yes	
Is the hospital in your local government area?	No	
<b>Dental</b>		
Is there a dental service within 60 minutes from the town?	Yes	
Is the dental service in your local government area?	Yes	
What is the address of the dental service?	Operated out of Health Centre Building	
Are people with seniors cards provided with a discount?	No	
Is the service promoted in the community?	Yes	3/5 – Somewhat

Question	Response	Details
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	
Are seniors satisfied with the provision of dental services?		See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>
<b>Allied health services</b>		
Are there allied health services (physiotherapy, occupational therapy, podiatry, physiologist, dietitian etc.) within 60 minutes from the town or visiting services available?	Yes	
Insert address of service location.	Operated out of other buildings including CWA building, Senior Citizens building and Family Resource Centre	
Are people with seniors cards provided a discount?		
Is the service promoted in the community?		
Are seniors satisfied with the provision of allied health services?		See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>
<b>Pharmacy</b>		
Name of pharmacy	Jurien Pharmacy	
Insert address of pharmacy.	4 Murray Street, Jurien Bay	
		
Appendix 3		
Is there disability access into the building?	No	Limited, very narrow door
		
Appendix 4		
Is disability parking available?	Yes	1 marked bay and lots of general parking
Is the service accessible by public or community transport?	No	
Are people with a seniors card provided with a discount?	Yes	Concession provided on scripts but not general items
Does the pharmacy offer a delivery service?	Yes	Distance supplied – Items sent to nearest towns for pick up
Name of pharmacy	La Croix Pharmacy	
Insert address of pharmacy.	Shop 2/10 Cadiz street, Cervantes	

Question	Response	Details
		
Appendix 5		
Is there disability access into the building?	Yes	
Is disability parking available?	No	Plenty of general parking
Is the service accessible by public or community transport?	No	
Are people with a seniors card provided with a discount?	No	Medicare dictates prices
Does the pharmacy offer a delivery service?	Yes	Free within 30km.
<b>Shopping</b>		
Name of shopping complex/precinct:	Cervantes	
Insert address of shopping complex or precinct.	Cadiz street	
		
Appendix 6		
Is there disability access into the shops?	Yes	
Is disability parking available?	Yes	Several allocated bays at various points within precinct. Some not well located but plenty of general parking
Is the shopping complex or precinct accessible by public or community transport?	No	
Name of shopping complex/precinct:	Jurien Bay Town Centre	
Insert address of shopping complex or precinct.	Bashford Street	
 		
Appendix 7      Appendix 8		
Is there disability access into the shops?	Yes	Yes well connected paths and ramps although crossing the main road (Bashford Street) can be difficult

Question	Response	Details
 <p>Appendix 9</p>		
Is disability parking available?	Yes	Several marked bays at various points throughout
Is the shopping complex or precinct accessible by public or community transport?	No	
Name of shopping complex/precinct:	Badgingarra	
Insert address of shopping complex or precinct.	Meagher Drive Badgingarra WA 6521	
 <p>Appendix 10</p>		
Is there disability access into the shops?	Yes	A small number of service buildings from the Tavern to the Roadhouse without significant barriers to access
Is disability parking available?	No	
Is the shopping complex or precinct accessible by public or community transport?	No	
Name of shopping complex/precinct:	Dandaragan	
Insert address of shopping complex or precinct.	Dandaragan Road Dandaragan WA 6516	
 <p>Appendix 11</p>		
Is there disability access into the shops?	Yes	A long well-constructed, wide footpath from the general store to the recreation centre. All buildings observed had good access
Is disability parking available?	No	Ample general parking
Is the shopping complex or precinct accessible by public or community transport?	No	
<b>Health and Community Care Services (HACC)</b>		
Is a Home and Community Care (HACC) service provided?	Yes	

Question	Response	Details
Which HACC services are provided	Allied health services like podiatry, physiotherapy and speech pathology, Domestic assistance, including help with cleaning, washing and shopping, Personal care, such as help with bathing, dressing, grooming and eating, Social support including social outings, Assistance with food preparation in the home, Transport, Counselling, information and advocacy services, Centre-based day care	
<b>Home Care</b>		
For full details of services contained within the four packages click here.		
In general, are the services for home care packages up to level 4 available?	(on a scale of 1-4)	
Are there any critical gaps in the home care services provided?		
Is palliative care available in the home?		
Are seniors satisfied with the provision of Home Care services?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
<b>Residential Aged Care/Multi-purpose Service</b>		
Is there a Residential Aged Care/Multi-purpose Service?	No	
<b>Other seniors care services</b>		
Is there any other seniors care services? (e.g. community health clinics, day care centre etc.)	No	

## OUTDOOR SPACES

Question	Response	Details
Are parks and open spaces adequately provided generally?	Yes	4/5 – Good
Are parks and open spaces accessible generally?	Yes	4/5 – Good
<b>Ronsard Reserve</b>		
Address	Corunna Road, Cervantes	
		
Appendix 12	Appendix 13	
Is there disability access?	Yes	Limited path access to BBQ, no access to tables. No link to public toilets

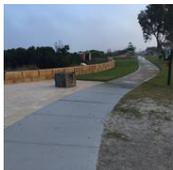
Question	Response	Details
  <p>Appendix 14      Appendix 15</p>		
Is disability parking available?	No	Lots of general parking, no marked bays
 <p>Appendix 16</p>		
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	
 <p>Appendix 17</p>		
Are there well scattered benches or seating?	Yes	Two picnic tables, could be potential for more
 <p>Appendix 18</p>		
Is the park well lit?	Yes	Light over BBQ adjacent to main seating area. No lights to public toilets.
 <p>Appendix 19</p>		
Are there footpaths within the park?	Yes	
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for one wheelchair/gopher (1.0m - 1.49m)	
Are pedestrian and cycle access separated?	No	

Question	Response	Details
Are footpaths well maintained and free of obstructions?	Yes	
<b>Cervantes memorial park</b>		
Address	Aragon Street, Cervantes	
 <p>Appendix 20</p>		
Is there disability access?	No	Path part way through park, significant grade. Doesn't connect at each end
  <p>Appendix 21      Appendix 22</p>		
Is disability parking available?	No	No marked bays
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	Rotunda in centre
Are there well scattered benches or seating?	Yes	Rotunda and bench seating
Is the park well lit?	No	
Are there footpaths within the park?	Yes	
 <p>Appendix 23</p>		
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for one wheelchair/gopher (1.0m - 1.49m)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Weld Park</b>		
Address	Hasting Street, Jurien Bay	

Question	Response	Details
 Appendix 24		
Is there disability access?	No	Gravel paths provide access through park.
 Appendix 25		
Is disability parking available?	No	No marked bays but plenty general - graven surface treatment
 Appendix 26		
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	
Are there well scattered benches or seating?	Yes	Path access to benches could be enhanced
 Appendix 27		
Is the park well lit?	No	No lighting sited
Are there footpaths within the park?	Yes	Gravel paths provide access through park. A bitumen park travels around the perimeter of the skate ramp.
 Appendix 28		

Question	Response	Details
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Federation Memorial Park</b>		
Address	Cnr Hasting and Dalton Streets, Jurien	
		
Appendix 29	Appendix 30	
Is there disability access?	No	No disability access to memorial. Access to park from car park is limited due to bollard placement.
		
Appendix 31	Appendix 32	
Is disability parking available?	No	No marked bays but plenty general
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	Some shade but it is limited. Two small shade structures, no trees.
		
Appendix 33	Appendix 34	
Are there well scattered benches or seating?	Yes	
Is the park well lit?	Yes	
Are there footpaths within the park?	Yes	
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for one wheelchair/gopher (1.0m - 1.49m)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	

Question	Response	Details
<b>"Tranquilo Park"</b>		
(appears to be named by community)		
Address	Cnr Cadiz Street and Alva Way, Cervantes	
		
Appendix 35		
Is there disability access?	Yes	
Is disability parking available?	No	No marked bays but plenty general parking
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	
Are there well scattered benches or seating?	Yes	
Is the park well lit?	No	No lighting sited
Are there footpaths within the park?	Yes	
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for one wheelchair/gopher (1.0m - 1.49m)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Lake Thetis walkway</b>		
Address	Lake Thetis, Cervantes	
 		
Appendix 36      Appendix 37		
Is there disability access?	Yes	Path to viewing platform and picnic area are reasonably long and could do with some enhanced shade and railing
Is disability parking available?	Yes	
Is the park accessible by public or community transport?	No	
Is the park well shaded?	No	Only small picnic area is shaded, otherwise very exposed
Are there well scattered benches or seating?	Yes	
Is the park well lit?	No	Not required
Are there footpaths within the park?	Yes	Walking access to viewing platform

Question	Response	Details
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for one wheelchair/gopher (1.0m - 1.49m)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Fauntleroy Park</b>		
Address	Grigson Street (end of Cook Ave), Jurien Bay	
		
Appendix 38	Appendix 39	
Is there disability access?	Yes	
Is disability parking available?	No	No marked, plenty general
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	
Are there well scattered benches or seating?	Yes	
Is the park well lit?	Yes	
Are there footpaths within the park?	Yes	
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for one wheelchair/gopher (1.0m - 1.49m)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Dobbyn Park</b>		
Address	Corner Roberts and Heaton Streets, Jurien Bay	
		
Appendix 40	Appendix 41	Appendix 42
Is there disability access?	No	Parts of the park have disability access however there is room for improvement to beach and jetty.
Is disability parking available?	Yes	Several dedicated bays
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	Combination of trees and shade structures
Are there well scattered benches or seating?	Yes	
Is the park well lit?	Yes	

Question	Response	Details
Are there footpaths within the park?	Yes	
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Pioneer Park</b>		
Address	Corner Bashford and Roberts Streets, Jurien Bay (adjacent shopping precinct)	
 <p>Appendix 43</p>		
Is there disability access?	No	Disability access runs through park connecting street access to shopping precinct but no internal pathways
 <p>Appendix 44</p>		
Is disability parking available?	Yes	Provided at shopping precinct
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	
Are there well scattered benches or seating?	Yes	
Is the park well lit?	Yes	Minimal street lighting
Are there footpaths within the park?	Yes	
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Cervantes Oval (including skate park)</b>		
Address	Aragon Street, Cervantes	

Question	Response	Details
 <p>Appendix 45</p>		
Is there disability access?	No	
Is disability parking available?	No	No marked bays but plenty general
Is the park accessible by public or community transport?	No	
Is the park well shaded?	No	
Are there well scattered benches or seating?	No	
Is the park well lit?	No	
Are there footpaths within the park?	No	
<b>Catalonia Park</b>		
Address	Cervantes Foreshore. Corner Aragon and Catalonia Streets, Cervantes	
 <p>Appendix 46</p>		
Is there disability access?	Yes	
Is disability parking available?	Yes	Several marked bays. Some marked bays require crossing the road where there is no street crossing at present
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	
Are there well scattered benches or seating?	Yes	
Is the park well lit?	Yes	
Are there footpaths within the park?	Yes	
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Marina Foreshore</b>		
Address	Jurien Bay Marina, adjacent car park on Harbour Drive, Jurien Bay	

Question	Response	Details
 <p>Appendix 47</p>		
Is there disability access?	Yes	Narrow ramp access to sand only, appears to be a "dead end" could be extended to waters edge
 <p>Appendix 48</p>		
Is disability parking available?	Yes	2 marked bays
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	
Are there well scattered benches or seating?	No	
Is the park well lit?	No	
Are there footpaths within the park?	No	
<b>Baudlin Park</b>		
Address	Bettong Ave Jurien bay	
 <p>Appendix 49</p>		
Is there disability access?	Yes	Footpath around park for access to playground etc.
Is disability parking available?	No	Plenty of general parking
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	There are well placed shade trees
Are there well scattered benches or seating?	Yes	
Is the park well lit?	No	
Are there footpaths within the park?	Yes	

Question	Response	Details
 <p>Appendix 50</p>		
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Snook Park</b>		
Address	Bluewater Drive Jurien Bay	
 <p>Appendix 51</p>		
Is there disability access?	Yes	Access is at grade off the footpath
Is disability parking available?	No	Ample street parking
Is the park accessible by public or community transport?	No	
Is the park well shaded?	No	There is some shading
Are there well scattered benches or seating?	No	Small park with limited seating
Is the park well lit?	No	Observed in daylight, appears lit from the street
Are there footpaths within the park?	Yes	
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Dandaragan Oval</b>		
Address	Dandaragan Road Dandaragan	
 <p>Appendix 52</p>		
Is there disability access?	Yes	Good access at grade from the car park

Question	Response	Details
Is disability parking available?	No	Ample general car parking
Is the park accessible by public or community transport?	No	
Is the park well shaded?	No	
Are there well scattered benches or seating?	Yes	There is seating at the ends of the oval and associated with adjacent facilities
Is the park well lit?	Yes	For events
Are there footpaths within the park?	No	Paths and driveways around perimeter
<b>Pioneer Park Dandaragan</b>		
Address	Dandaragan Road Dandaragan	
 		
Appendix 53	Appendix 54	
Is there disability access?	Yes	Access at grade from the car park
Is disability parking available?	No	Ample general parking
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	Beautifully shaded with trees, covered seating and a gazebo
Are there well scattered benches or seating?	Yes	
Is the park well lit?	Yes	
Are there footpaths within the park?	Yes	
		
Appendix 55		
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Dandaragan Cemetery</b>		
Address	Dandaragan Road Dandaragan	

Question	Response	Details
		
Appendix 56		
Is there disability access?	No	Paths are gravel
Is disability parking available?	No	
Is the park accessible by public or community transport?	No	
Is the park well shaded?	Yes	
Are there well scattered benches or seating?	Yes	
Is the park well lit?	No	The cemetery was observed at night. There was some solar powered ground lights on a few graves
Are there footpaths within the park?	Yes	Yes, but gravel
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	N/A	
Are footpaths well maintained and free of obstructions?	No	Gravel so inherently difficult to navigate by mobility impaired individuals
<b>Badgingarra Oval</b>		
Address	Badgingarra	
Is there disability access?	Yes	Oval adjacent to and associated with the Community Recreation Centre
Is disability parking available?	No	Ample general parking
Is the park accessible by public or community transport?	No	
Is the park well shaded?	No	
Are there well scattered benches or seating?	Yes	Around the adjacent facilities
Is the park well lit?	Yes	For events
Are there footpaths within the park?	Yes	Around the adjacent areas
Is the footpath wide enough for wheelchairs/gophers/walking frames?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated?	No	
Are footpaths well maintained and free of obstructions?	Yes	
<b>Badgingarra Cemetery</b>		
Address	Just off the Brand Highway Badgingarra	

Question	Response	Details
 <p>Appendix 57</p>		
Is there disability access?	No	Access is pretty rough
Is disability parking available?	No	
Is the park accessible by public or community transport?	No	
Is the park well shaded?	No	
Are there well scattered benches or seating?	Yes	Gazebo at the entrance
Is the park well lit?	No	
Are there footpaths within the park?	N/A	There are formed tracks

## PUBLIC BUILDINGS

Question	Response	Details
Are seniors satisfied with the provision of public building generally?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
<b>Jurien Bay Country Golf Club</b>		
Address	Nineteenth Ave, Jurien Bay	
 <p>Appendix 58</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	Yes	At rear
Is disability parking available?	Yes	2 marked bays near ramp access that leads to rear of building (disability access point)
 <p>Appendix 59</p>		

Question	Response	Details
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	Corridor access is very narrow



Appendix 60

### CWA Building

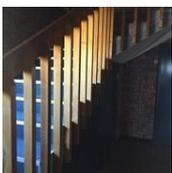
Address	Bayliss Street, Jurien Bay	
Is there clearly visible directional and identification signage?	Yes	Street signage
Is there clearly visible navigational signage within the building?	N/A	Only one internal room
Is there disability access into the building?	Yes	Temporary ramp can be used
Is disability parking available?	No	No marked but plenty general
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	

### Cervantes Recreation Centre (including Library)

Address	2 Aragon Street, Cervantes	
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Appendix 61

Question	Response	Details
Is there clearly visible directional and identification signage?	Yes	Could be improved
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	Ramp has been installed but very heavy door
Is disability parking available?	No	No marked but plenty general parking available
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	Apart from stairs up to viewing platform
 <p>Appendix 62</p>		
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Cervantes Ambulance Station</b>		
Address	Weston Street, Cervantes	
 <p>Appendix 63</p>		
Is there clearly visible directional and identification signage?	Yes	Identification signage hidden by overgrown vegetation
 <p>Appendix 64</p>		
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	Generally accessible although very small step up into building

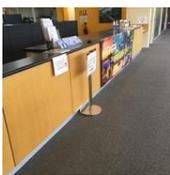
Question	Response	Details
 <p>Appendix 65</p>		
Is disability parking available?	No	No marked but plenty general bays
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	
<b>Cervantes Volunteer Fire Brigade</b>		
Address	Weston Street, Cervantes	
 <p>Appendix 66</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	
Is disability parking available?	No	No marked bays but plenty general parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	Internal bar - not well used
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	There is stair access although it is only to storage
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	

Question	Response	Details
<b>Ronsard Reserve Public Toilets</b>		
Address	Ronsard Reserve, Corunna Road, Cervantes	
 <p>Appendix 67</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	Yes but footpath stops short of connecting to building entrance
  <p>Appendix 68      Appendix 69</p>		
Is disability parking available?	No	None marked but plenty general
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Tranquilo Park Public Toilets</b>		
Address	Corner Alva Way and Cadiz Street, Cervantes	
 <p>Appendix 70</p>		
Is there clearly visible directional and identification signage?	Yes	

Question	Response	Details
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	
Is disability parking available?	No	No marked bays but plenty general
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Cervantes Country Club</b>		
Address	Aragon Street, Cervantes	
		
Appendix 71		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	Generally good, no ramp access to bowling green
Is disability parking available?	Yes	
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	
		
Appendix 72		
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	

Question	Response	Details
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Cervantes Foreshore Public Toilets</b>		
Address	Catalonia Park, Cervantes	
 <p>Appendix 73</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	Several marked bays - some on opposite side of the road with no street crossing
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Cervantes Men's Shed</b>		
Address	12 Madrid Street, Cervantes	
 <p>Appendix 74</p>		
Is there clearly visible directional and identification signage?	Yes	Street navigational signage could be improved
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	No	Gravel entrance

Question	Response	Details
 <p>Appendix 75</p>		
Is disability parking available?	No	Limited general parking outside of street parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	Some uneven floor levels internally
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	
<b>Shire of Dandaragan Administration</b>		
Address	69 Bashford Street, Jurien Bay	
 <p>Appendix 76</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	Could do with a marked bay closer to Shire entrance, currently closer to Visitors Center building
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	Split desk with low section, no toe plate

Question	Response	Details
 <p>Appendix 77</p>		
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	Access door is very heavy and sign is small
 <p>Appendix 78</p>		
<b>Visitor / Civic Centre</b>		
Address	69 Bashford Street, Jurien Bay	
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Jurien Bay Family Resource Centre</b>		
Address	3 Bayliss Street, Jurien Bay	

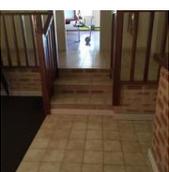
Question	Response	Details
		
Appendix 79		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	Signage to daycare and practice rooms could be improved
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Community Resource Centre</b>		
Address	96 Bashford Street, Jurien Bay	
		
Appendix 80		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	No	Not required, reception desk always staffed
Is there disability access into the building?	Yes	Ramps into building however from street and car park access is on gravel surface
 		
Appendix 81	Appendix 82	

Question	Response	Details
Is disability parking available?	No	No marked bays but plenty general parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Central Westcoast Senior Citizens Centre</b>		
Address	Bashford Street, Jurien Bay	
		
Appendix 83		
Is there clearly visible directional and identification signage?	Yes	Street signage could be improved
Is there clearly visible navigational signage within the building?	No	Not required
Is there disability access into the building?	Yes	
Is disability parking available?	No	Not marked but plenty general bays
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Senior Citizens Community Centre (RSL)</b>		
Address	12 Nineteenth Ave, Jurien Bay	

Question	Response	Details
 <p>Appendix 84</p>		
Is there clearly visible directional and identification signage?	No	No directional signage
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	Marked bays but general parking is limited. Possible street parking.
 <p>Appendix 85</p>		
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Jurien Bay Bowls Club</b>		
Address	Nineteenth Ave, Jurien Bay	
 <p>Appendix 86</p>		
Is there clearly visible directional and identification signage?	No	Minimal
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	Small step up

Question	Response	Details
Is disability parking available?	Yes	
<div style="display: flex; justify-content: space-around;">   </div> <p>Appendix 87      Appendix 88</p>		
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	No	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	No ramp access to Bowling green
<div style="display: flex; justify-content: space-around;">   </div> <p>Appendix 89      Appendix 90</p>		
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Jurien Bay Community Centre</b>		
Address	Bashford Street, Jurien Bay (at Oval)	
 <p>Appendix 91</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	Car park surface uneven in parts

Question	Response	Details
 <p>Appendix 92</p>		
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Jurien Bay Volunteer Sea Rescue</b>		
Address	Breakwater Drive, Jurien Bay	
 <p>Appendix 93</p>		
Is there clearly visible directional and identification signage?	No	Limited
Is there clearly visible navigational signage within the building?	No	
Is there disability access into the building?	No	
Is disability parking available?	No	Not marked, some general
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	No	Access to radio control room is by narrow stairs only. Have received funding to resolve.

Question	Response	Details
		
Appendix 94		
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	
<b>Jurien Bay Fire and Rescue</b>		
Address	Indian Ocean Drive, Jurien Bay	
		
Appendix 95		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	No	Step up into building
		
Appendix 96		
Is disability parking available?	No	No marked bays, plenty general
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	Access to kitchen is by stairs only
		
Appendix 97		

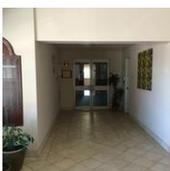
Question	Response	Details
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	
<b>St Johns, Jurien Bay</b>		
Address	Indian Ocean Drive, Jurien Bay	
 <p>Appendix 98</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	No	Small step up
Is disability parking available?	No	No marked bays, plenty general parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Wolba Wolba Cottage</b>		
Address	Badgingarra Road Dandaragan	
 <p>Appendix 99</p>		
Is there clearly visible directional and identification signage?	Yes	Some signage but you have to be alert for it
Is there clearly visible navigational signage within the building?	N/A	Small building with only a couple of rooms
Is there disability access into the building?	No	Narrow doors and low lip on steps
Is disability parking available?	No	Sand and grass driveway and car park
Is the building accessible by public or community transport?	No	

Question	Response	Details
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	No	Narrow doors and a step
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	No unisex toilet but entrances were wide (men's occupied by two sheep). The doors were lock so not possible to inspect the interior
<b>Dandaragan Community Recreation Centre</b>		
Address	Dandaragan Road, Dandaragan	
		
Appendix 100		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	Yes	There are ramps where required and good access into the building
Is disability parking available?	No	Ample general parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	
<b>Dandaragan Community Club</b>		
Address	Dandaragan Road Dandaragan	

Question	Response	Details
 <p>Appendix 101</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	Exit signs - adequate for size and use of the building
Is there disability access into the building?	Yes	Entrance at grade from the car park. Pull open doors are a barrier
Is disability parking available?	No	Ample general parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Dandaragan Community Resource Centre</b>		
Address	Dandaragan Road, Dandaragan	
 <p>Appendix 102</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	
Is disability parking available?	Yes	
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	Yes	

Question	Response	Details
 <p>Appendix 103</p>		
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Dandaragan Public Toilets</b>		
Address	Dandaragan Road Dandaragan (Adjacent to Pioneer Park and providing ablutions for Camping Ground)	
 <p>Appendix 104</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	Yes	
Is there disability access into the building?	Yes	
Is disability parking available?	No	Ample general parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	There are also shower and laundry facilities utilised particularly by clientele of the adjacent camping ground
<b>Dandaragan Bush Fire Brigade and St Johns Ambulance</b> (Buildings side by side and share some facilities)		
Address	Dandaragan	

Question	Response	Details
  <p>Appendix 105      Appendix 106</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	Yes	Access at grade
Is disability parking available?	No	Street parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	
<b>St Ann's Church</b>		
Address	Dandaragan	
 <p>Appendix 107</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	Yes	
Is disability parking available?	No	Ample general parking however the carpark is hard gravel
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	

Question	Response	Details
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	N/A	Not known. Access to the church hall was not available when we visited
<b>Badgingarra Bowling Club</b>		
Address	Badgingarra	
 <p>Appendix 108</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	Yes	
Is disability parking available?	No	Ample general parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Badgingarra Community Recreation Centre</b>		
Address	Badgingarra	
 <p>Appendix 109</p>		
Is there clearly visible directional and identification signage?	Yes	
Is there clearly visible navigational signage within the building?	No	

Question	Response	Details
Is there disability access into the building?	Yes	
Is disability parking available?	No	Ample general parking
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	Yes	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	Yes	
<b>Badgingarra Public Toilets</b>		
Address	Badgingarra (Adjacent to the Community Recreation Centre)	
Is there clearly visible directional and identification signage?	Yes	Men and Women
Is there clearly visible navigational signage within the building?	N/A	
Is there disability access into the building?	N/A	
Is disability parking available?	No	Ample general parking available
Is the building accessible by public or community transport?	No	
Is the front counter/reception desk no higher than 870mm with 800mm knee and toe plate clearances?	N/A	
Is it easy to get around the public areas of the building? (This may include lift access, ramps, wheelchair access doors etc.)	No	
Are the floors non-slip?	Yes	
Are there unisex disability accessible toilets?	No	A unisex disability toilet is available in the Community Recreation Centre when this is open

## TRANSPORT AND MOVEMENT

Question	Response	Details
<b>Pedestrian Movement - Cervantes</b>		
Are there accessible, sloping curbs at pedestrian crossings?	Yes	
Are there any pedestrian crossings that require attention?	Yes	

Question	Response	Details
Identify any pedestrian crossings that are not considered adequate and describe the issue.	No issues	
Are the footpaths wide enough for wheelchairs/gophers/walking frames generally?	Adequate for one wheelchair/gopher (1.0m - 1.49m)	
Are pedestrian and cycle access separated generally?	No	
Are footpaths well maintained and free of obstructions generally?	Yes	
Are footpaths well lit generally?	Yes	
Is there adequate seating along major pedestrian routes?	Yes	
Are there adequate footpaths provided on key access routes generally (e.g. Residential to facilities etc.)	Yes	
Are pedestrian crossings adequately provided generally?	Yes	
Are there pedestrian crossings on key access routes? (e.g. To community services and public facilities)	Yes	
Are there any footpaths that require attention?	No	
<b>Pedestrian Movement - Dandaragan</b>		
Are there accessible, sloping curbs at pedestrian crossings?	Yes	One long footpath along Dandaragan Road between the general store and the recreation facilities
 <p>Appendix 110</p>		
Are there any pedestrian crossings that require attention?	No	
Are the footpaths wide enough for wheelchairs/gophers/walking frames generally?	<p>The two main streets in Dandaragan are Dandaragan St. and Camm Rd. are the only streets with foot paths, both are suitable for gophers, wheel chairs etc.</p> <p>The Camm Rd. T. Intersections have only normal kerbing, ramps would be safer.</p> <p>A strong recommendation re. Road use is to have a crosswalk outside the school, if this were in place the footpath from Camm Rd. May need to be extended 30 meters for gopher/aged safe crossing.</p> <p>The only wheelchair bound resident lives about 200m. South of the end of the footpath on Dandaragan Street</p>	

Question	Response	Details
Are pedestrian and cycle access separated generally?	No	
Are footpaths well maintained and free of obstructions generally?	Yes	
 <p>Appendix 111</p>		
Are footpaths well lit generally?	Yes	
Is there adequate seating along major pedestrian routes?	No	
Are there adequate footpaths provided on key access routes generally (e.g. Residential to facilities etc.)	Yes	
Are pedestrian crossings adequately provided generally?	Yes	
Are there pedestrian crossings on key access routes? (e.g. To community services and public facilities)	Yes	
Are there any footpaths that require attention?	No	
<b>Pedestrian Movement - Badgingarra</b>		
Are there accessible, sloping curbs at pedestrian crossings?	Yes	Footpath runs from the Tavern gate down to the Roadhouse. Appears still to be work in progress
Are there any pedestrian crossings that require attention?	Yes	Where the footpath reaches the Tavern and Roadhouse boundaries requires attention to ensure smooth transition
  <p>Appendix 112      Appendix 113</p>		
Identify any pedestrian crossings that are not considered adequate and describe the issue.	A section of footpath part way down requires completion	
Are the footpaths wide enough for wheelchairs/gophers/walking frames generally?	There is a good footpath that runs along Meagher Drive from the Roadhouse and then crosses the road and goes to the Badgingarra Community Centre via the oval and playground. The crossing is adequate for a gopher.	
Are pedestrian and cycle access separated generally?	Yes	

Question	Response	Details
Are footpaths well maintained and free of obstructions generally?	Yes	
Are footpaths well lit generally?	Yes	Not observed at night. There are lights on power poles along the route
Is there adequate seating along major pedestrian routes?	No	
Are there adequate footpaths provided on key access routes generally (e.g. Residential to facilities etc.)	No	Small rural town with residences spread out
Are pedestrian crossings adequately provided generally?	No	See above
Are there pedestrian crossings on key access routes? (e.g. To community services and public facilities)	No	
Are there any footpaths that require attention?	Yes	
Identify any footpaths that require attention and describe the issue.	See above	
<b>Pedestrian Movement - Vern Westwood Trail</b>		
Are there accessible, sloping curbs at pedestrian crossings?	N/A	A bush walk with tracks
 <p>Appendix 114</p>		
Are there any pedestrian crossings that require attention?	N/A	
Are the footpaths wide enough for wheelchairs/gophers/walking frames generally?		Sandy path, accessible to people with high mobility. Not considered wheelchair or gopher friendly.
Are pedestrian and cycle access separated generally?	N/A	Narrow tracks not suitable for gophers and wheelchairs
 <p>Appendix 115</p>		
Are footpaths well maintained and free of obstructions generally?	Yes	These are walking tracks and appear reasonable well maintained although the complete network of trails was not walked as part of the audit
Are footpaths well lit generally?	N/A	

Question	Response	Details
Is there adequate seating along major pedestrian routes?	N/A	Not observed
Are there adequate footpaths provided on key access routes generally (e.g. Residential to facilities etc.)	N/A	
Are pedestrian crossings adequately provided generally?	N/A	
Are there pedestrian crossings on key access routes? (e.g. To community services and public facilities)	N/A	
Are there any footpaths that require attention?	N/A	
<b>Pedestrian Movement - Turquoise Way</b>		
Are there accessible, sloping curbs at pedestrian crossings?	N/A	
Are there any pedestrian crossings that require attention?	N/A	
Are the footpaths wide enough for wheelchairs/gophers/walking frames generally?	Adequate for two wheelchairs/gophers (1.5m or above)	
Are pedestrian and cycle access separated generally?	No	Not formally marked but could easily share path
 <p>Appendix 116</p>		
Are footpaths well maintained and free of obstructions generally?	Yes	
Are footpaths well lit generally?	No	
Is there adequate seating along major pedestrian routes?	Yes	
Are there adequate footpaths provided on key access routes generally (e.g. Residential to facilities etc.)	N/A	
Are pedestrian crossings adequately provided generally?	N/A	
Are there pedestrian crossings on key access routes? (e.g. To community services and public facilities)	N/A	
Are there any footpaths that require attention?	N/A	

Question	Response	Details
<b>Pedestrian Movement - Jurien Bay</b>		
Are there accessible, sloping curbs at pedestrian crossings?	Yes	
Are there any pedestrian crossings that require attention?	Yes	
Identify any pedestrian crossings that are not considered adequate and describe the issue.	Bashford Street (town centre) - high speed and traffic area, no marked crossings Roberts Street (from parking to Dobbyn Park) - no marked crossing at corner	
Are the footpaths wide enough for wheelchairs/gophers/walking frames generally?	Adequate for one wheelchair/gopher (1.0m - 1.49m)	
Are pedestrian and cycle access separated generally?	No	
Are footpaths well maintained and free of obstructions generally?	Yes	
Are footpaths well lit generally?	Yes	
Is there adequate seating along major pedestrian routes?	Yes	Parks well located at high traffic points with seating and shade
Are there adequate footpaths provided on key access routes generally (e.g. Residential to facilities etc.)	Yes	Area around RSL Housing Precinct requires attention
  <p>Appendix 117      Appendix 118</p>		
Are pedestrian crossings adequately provided generally?	Yes	
Are there pedestrian crossings on key access routes? (e.g. To community services and public facilities)	No	
Are there any footpaths that require attention?	Yes	
  <p>Appendix 119      Appendix 120</p>		
Identify any footpaths that require attention and describe the issue.	Footpath from Jurien to Beachridge Estate (currently no footpath) Upgrade required from RSL Housing Precinct to Bashford Street Footpath from RSL Housing Precinct to Bowls Club	

Question	Response	Details
Are seniors satisfied with the provision of footpaths generally?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
<b>Road Signage</b>		
Are traffic signs visible and well placed generally?	Yes	Shire is very well served with signage at key intersections, facilities, parks and toilets. Navigational signage required at corner of Bashford Street and Nineteenth Ave to provide direction to RSL Housing Precinct
Are seniors satisfied with the provision of road signage generally?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
<b>Public and Community Transport</b>		
Is public transport available?	No	
Is there any other form of community transportation available? (e.g. Community bus, HACC transport)	Yes	
Is a taxi service available?	Yes	
Are seniors satisfied with the provision of public and community transport?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	

## HOUSING

Question	Response	Details
<b>Housing Stock</b>		
Is there sufficient suitable housing to meet the needs of the ageing population in the future? (e.g. Smaller homes, 2-3 bedroom, single story, wider entrances, located close to services)	No	
<b>Maintenance and adaptation services</b>		
Are sufficient and affordable home maintenance and adaptation services available?	No	
<b>Housing security</b>		
What is the population with insecure tenancy arrangements aged over 70?	Badgingarra - There was one senior renting in town who has now moved to be with family. All other seniors own their own homes or live on farming properties.	
<b>Retirement Village/Seniors Housing</b>		
Is there a Retirement Village/Seniors Housing precinct?	Yes	RSL Care WA Retirement Village
Insert address of Retirement Village/Seniors Housing precinct.	Bashford Street and Nineteenth Ave, Jurien Bay	

Question	Response	Details
  <p>Appendix 121      Appendix 122</p>		
Is there disability access into the village/precinct?	Yes	
Is disability parking available?	Yes	
Is the village/precinct accessible by public or community transport?	No	
Is the village/precinct close to services and the community?	Yes	Close in distance however path between precinct and town centre is narrow and not suitable for gopher access

## SPORT AND RECREATION

Question	Response	Details
<b>Facilities</b>		
Is there an adequate range of sporting and recreation facilities that cater for people across a range of abilities?	Yes	
Are the sport and recreation facilities accessible?	Yes	In all sporting and recreation facilities, automatic doors would improve accessibility. Toilets in recreation centres have good accessibility.
Are seniors satisfied with the provision of sport and recreation facilities?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
<b>Clubs</b>		
Are seniors satisfied with the provision of sport and recreation clubs?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	

## SOCIAL PARTICIPATION

Question	Response	Details
<b>Volunteering</b>		
Are senior volunteers recognised through awards and special events?	No	
Are seniors satisfied with provision of volunteering opportunities?	See <i>Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	

Community events and activities		
Are activities free or low cost?	Yes	
Are activities accessible by community or public transport?	No	
Are activities at night well lit?	Yes	Badgingarra - The lighting is adequate for night time, however most seniors in the town either drive or get a lift with someone. Dandaragan - night activities are adequately light.
Grandparents/older care givers of young children		
Identify any critical gaps.	None	

## RESPECT AND SOCIAL INCLUSION

Question	Response	Details
Respect and Social Inclusion		
Do seniors feel respected by the community?	<i>See Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
Do seniors feel included in the community?	<i>See Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	

## COMMUNICATION AND INFORMATION

Question	Response	Details
Communication and Information		
Are seniors satisfied with the provision of information about services and activities in their community?	<i>See Engagement Report: Towards an Age Friendly Community Plan (2015)</i>	
Computers and Internet		
Do seniors have home computers?	Yes	Badgingarra - seniors in Badginarra mostly have internet and computer access. Some are happy to not have it.
Do seniors have access to the internet?	Yes	
Can seniors obtain assistance to access computers and the internet?	Yes	Access is available through CRCs in Dandaragan and Jurien Bay

<b>Health Promotion</b>	
Are there any Health Promotion activities aimed at seniors?	Badgingarra - There is Stay on your Feet every Monday which most seniors in town and in the district participate in. Falls prevention and then generally nutrition and other campaigns are run across the Shire through WACHS. Act-Belong-Commit also have a seniors campaign.
Identify any critical gaps.	None

# PHOTOGRAPHS



Appendix 1



Appendix 2



Appendix 3



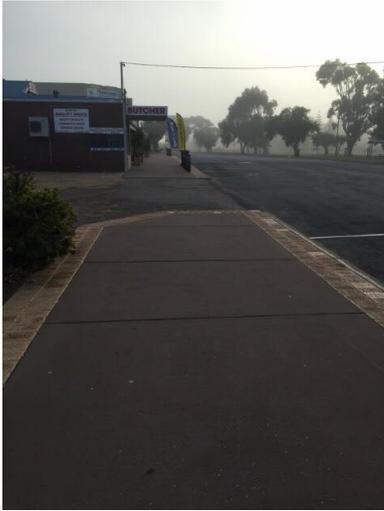
Appendix 4



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Appendix 7



Appendix 8



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Appendix 11



Appendix 12



Appendix 13



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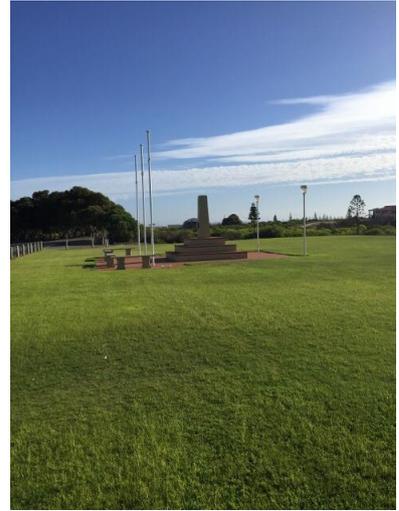
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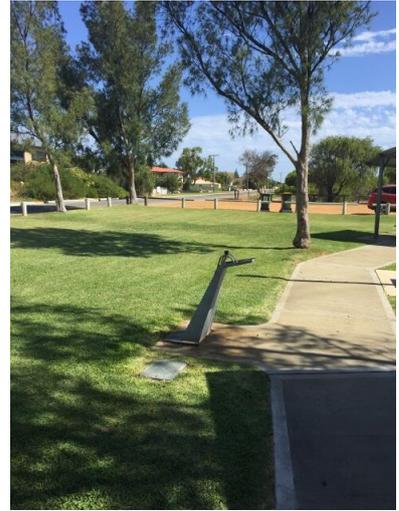
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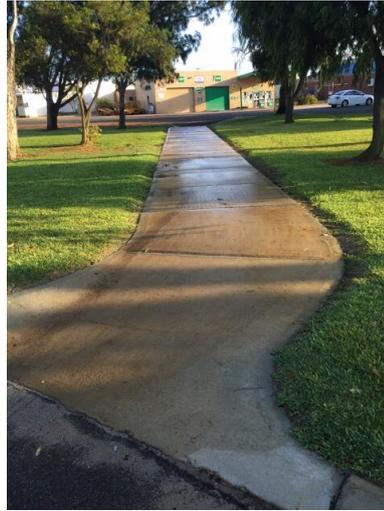
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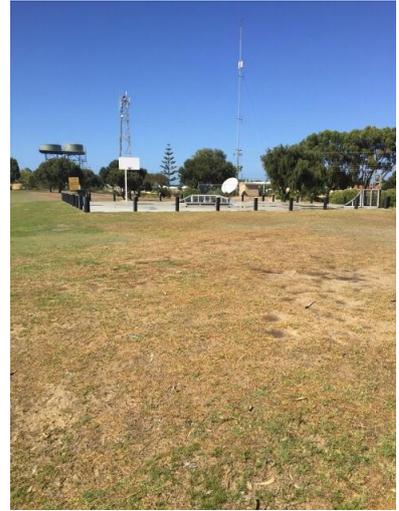
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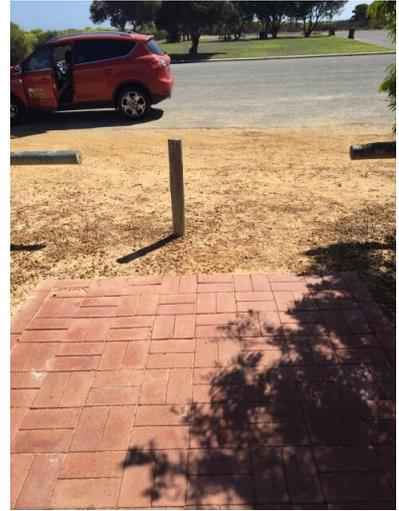
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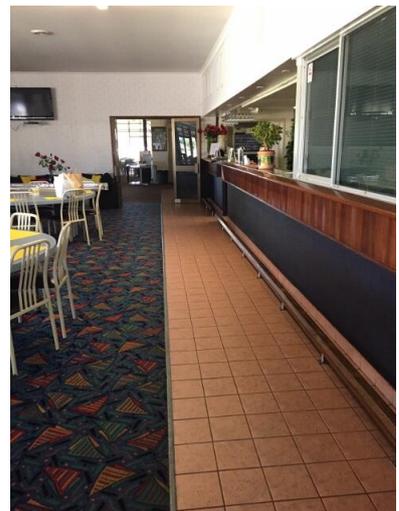
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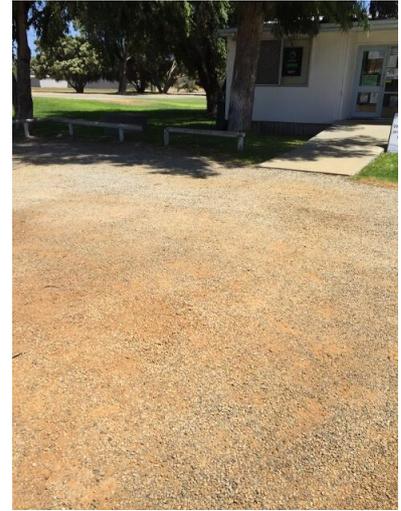
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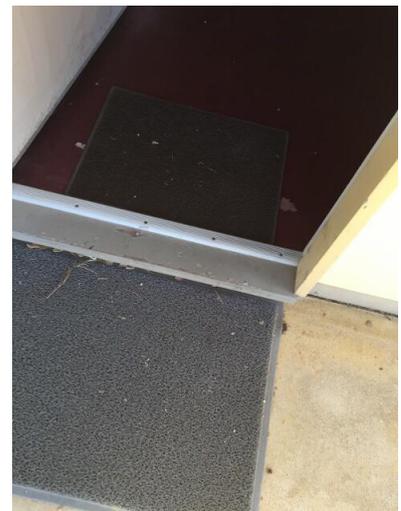
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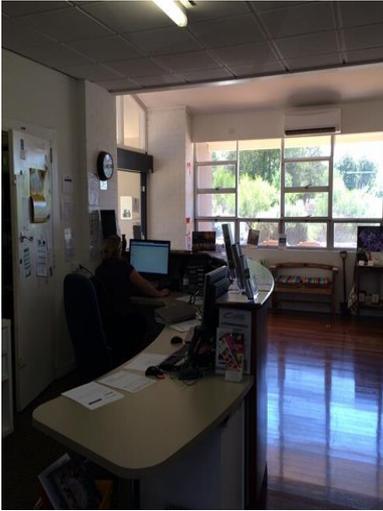
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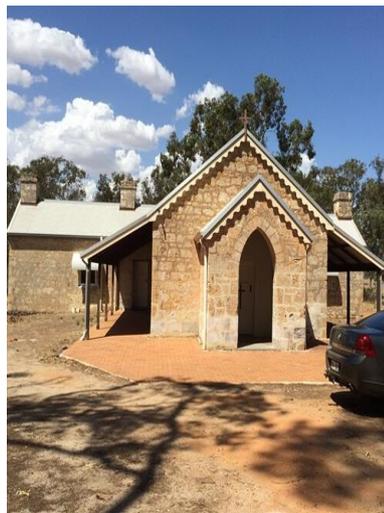
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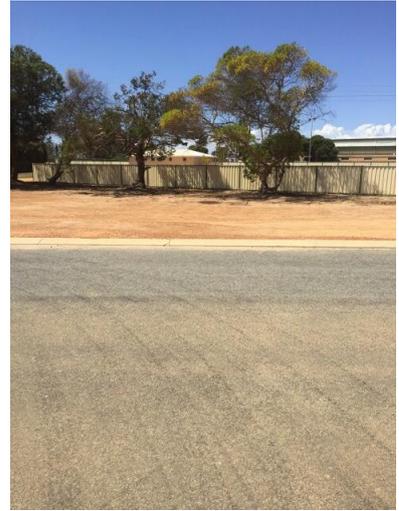
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Appendix 115



Appendix 116



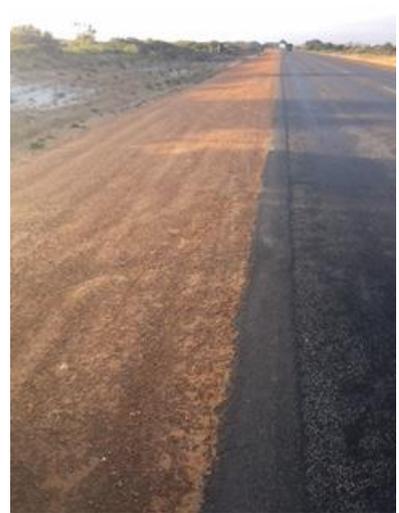
Appendix 117



Appendix 118



Appendix 119



Appendix 120



Appendix 121



Appendix 122

# ANNEX 2: ENGAGEMENT REPORT: TOWARDS AN AGE FRIENDLY COMMUNITY PLAN



## ENGAGEMENT REPORT



Dec 2015

Towards an Age Friendly Community Plan



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## KEY FINDINGS

It is clear from the results of the engagement activities that both survey respondents and focus group participants enjoy living in the Shire of Dandaragan. However, the research also shows that the community feel that there are some opportunities for improvement regarding the provision of key services in order to create an age friendly community.

The key findings are:

- A total of eight individuals participated in the focus group and 134 individuals completed the survey.
- Of those seniors who participated, 57% of survey respondents and 50% of focus group participants are retired.
- The majority of both survey and focus group respondents believe that improved provision of health and community services, provision of public toilets and improved aged care will lead to a more fulfilling experience for seniors in the Shire of Dandaragan.
- Focus group participants believe the most important issues for aged persons in the Shire of Dandaragan are:
  - Public toilet blocks
  - Overnight beds
  - Aged care facility
  - Permanent doctor
  - Targeted transport to services.
- Survey respondents believe the most important issues for aged persons in the Shire of Dandaragan are:
  - Events and activities that promote and build the community
  - Effective communication options to disseminate health, housing, social and sports activities available
  - Public toilets around town
  - Extended HACC services
  - Improved medical facilities
  - Increased provisions for aged care
  - Increased provisions for home care
  - Improved street lighting and footpaths
  - Improved public transport.

# INTRODUCTION

## Background

Age-friendly communities are those that encourage “active aging by optimizing opportunities for health, participation and security in order to enhance the quality of life as people age” (World Health Org). An Age Friendly Community is one which:

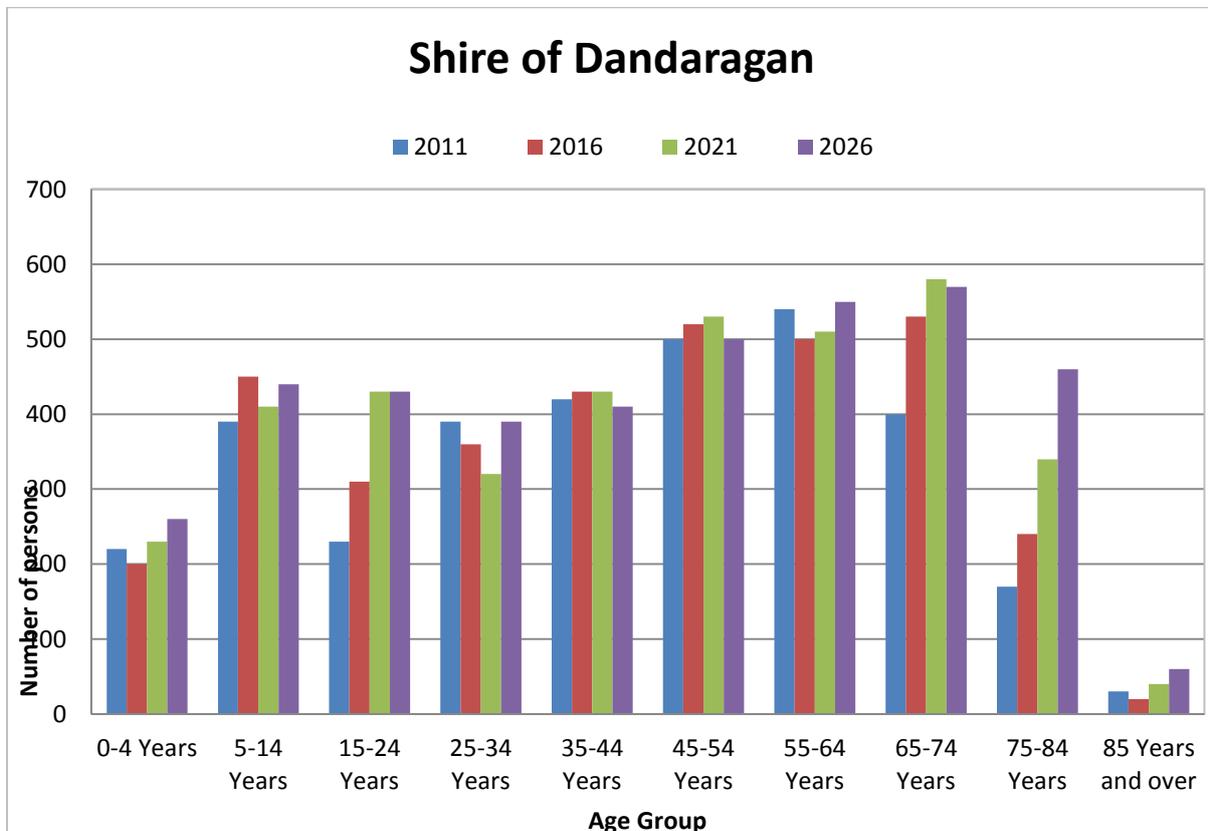
- Recognises the great diversity among older people;
- Promotes their inclusion and contribution in all areas of community life;
- Respects their decisions and lifestyle choices; and
- Anticipates and responds to ageing-related needs and preference.

The Shire of Dandaragan considers age-friendly community planning vital to undertake for the following reasons:

- By 2027, Wheatbelt population over 70 will have increased by 75.3%
- The proportion of people 70+ will have increased from 10.4% in 2011 to 17% in 2027
- The increase projected for Dandaragan is 91.4% to 691 people in 2027.

In addition to this, older adults generally prefer to remain in their own home and continue to be part of their community. Older adults feel safe, valued and respected in their own community and local governments have a key role in ensuring this can occur.

Figure 1: Projected age profiles for the Shire of Dandaragan from 2011 to 2026.



<http://www.planning.wa.gov.au/publications/6196.asp>

Age-friendly community planning is also a state and regional issue. In 2012 the State Government adopted “An Age-friendly WA: The Seniors Strategic Planning Framework 2012-17.” The following actions have also been undertaken:

- 2013 the Wheatbelt Integrated Aged Care Plan was published
- 2014 the Wheatbelt Development Commission (WDC) published a guide for Age-Friendly Community Planning
- 2015 WDC provided a small value grants program for minor improvement works targeted at improving age-friendliness (the Shire of Dandaragan was successful in getting funding for two projects)
- 2015 Department of Local Government and Communities Grant program to prepare plans (Dandaragan again successful).

### Community Engagement Methodology

The broad approach adopted by the Shire of Dandaragan in preparing an Age Friendly Community Plan consists of a four step solution-focused process to produce a strategy that will be consistent with and complementary to the Strategic Community Plan:

Figure 2: Age friendly planning community process



The third step of the process concerns engagement. As part of the Age Friendly Planning process, and to obtain the knowledge and views of seniors and those who care for them, a Community Reference Group has been established. This group guides and supports the project, liaises with the Department of Local Government and Communities, reviews draft reports and will endorse the final plan. In

In addition to this, the group has provided input into the design of a community survey and focus groups. Both the survey and the focus group sessions were structured around the eight WHO domains with participants involved in assessing these features in their own communities.

The Shire of Dandaragan conducted one Focus Group that surveyed community members. The Shire advertised the Focus Group and Community Survey (available in hard copy and online) using the following channels:

- Local newspaper
- Facebook
- Shire website
- Posters located in Jurien Bay, Dandaragan and Cervantes
- Shire staff attendance at various Community Group meetings.

See Annex 1 for a copy of the Focus Group promotional flyer. Annex 2 contains a copy of the Community Survey.

## **Purpose**

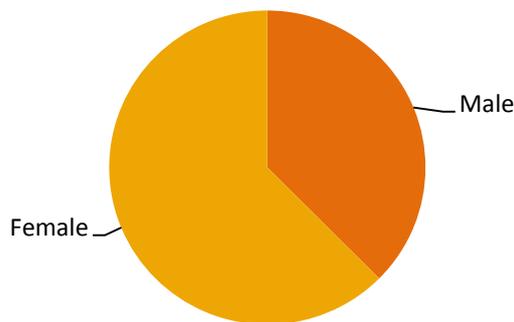
The purpose of the Engagement Report is to present the results of the Focus Groups and Community Survey. It will be used to inform and guide the next steps in the development of the Shires' Age Friendly Community Plan.

## FOCUS GROUP RESPONDENTS

The Shire of Dandaragan conducted a Focus Group as part of the development of the Age Friendly Community Plan. The Focus Group was designed and conducted in line with the Department for Communities Age Friendly Toolkit and the Wheatbelt Development Commissions Age Friendly Community Plan Guide. See Annex 3 for a copy of the Participant Information Form used to collect the data presented below.

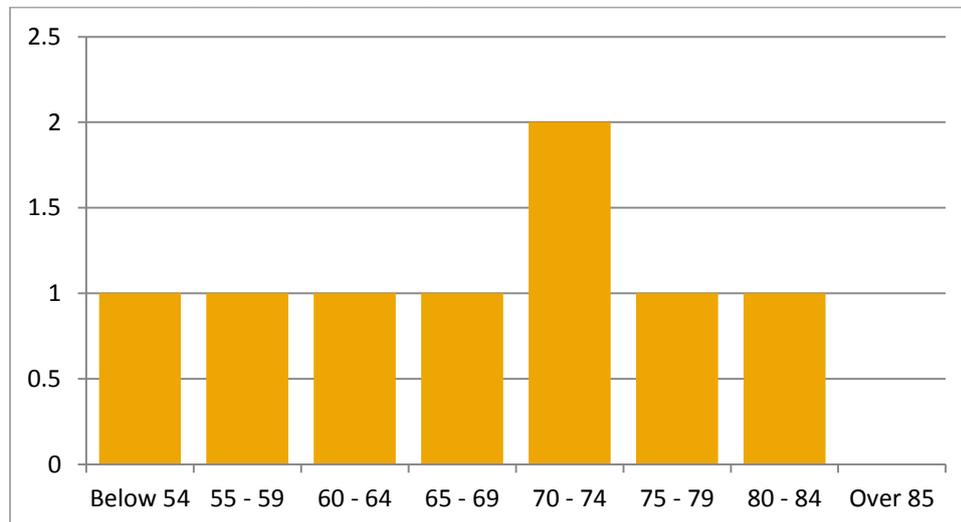
Eight people attended the community focus group in the Shire of Dandaragan. Of participants in attendance, 63% are female and 38% are male (refer to Figure 3).

Figure 3: Focus group respondent sex



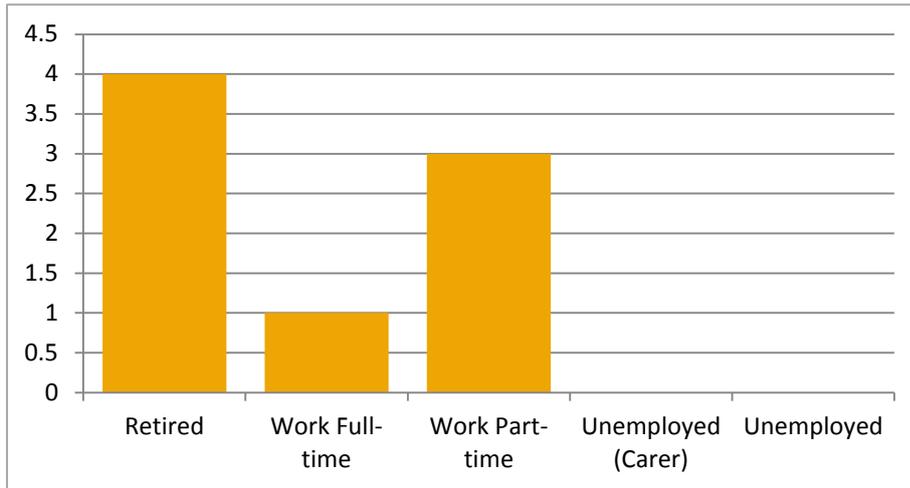
Respondents range from below 54 to 84 years of age. The largest cohort of ages in attendance is 70-74, comprising of two attendees. For further information refer to Figure 4.

Figure 4: Focus group respondent age



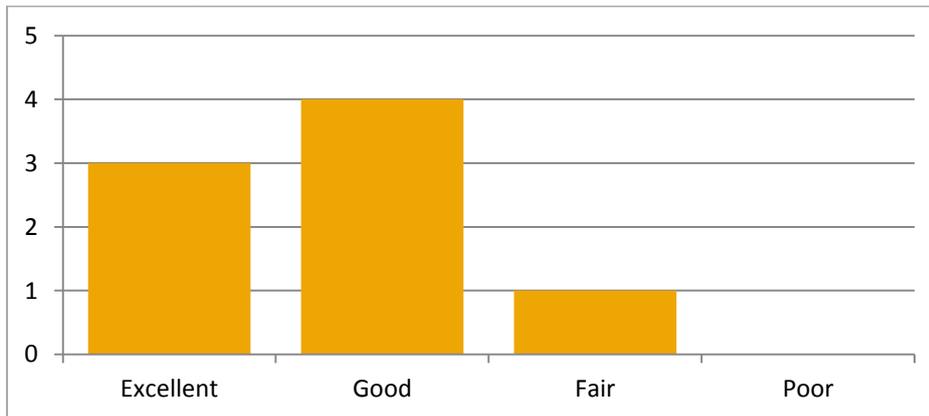
50% of attendees are retired and 50% of attendees work either part or full-time. No participants have cited they are unemployed.

Figure 5: Focus group respondent present employment status



38% of respondents indicated their health was excellent, 50% indicated it was good and 13% indicated their health as fair.

Figure 6: Focus group respondent current health



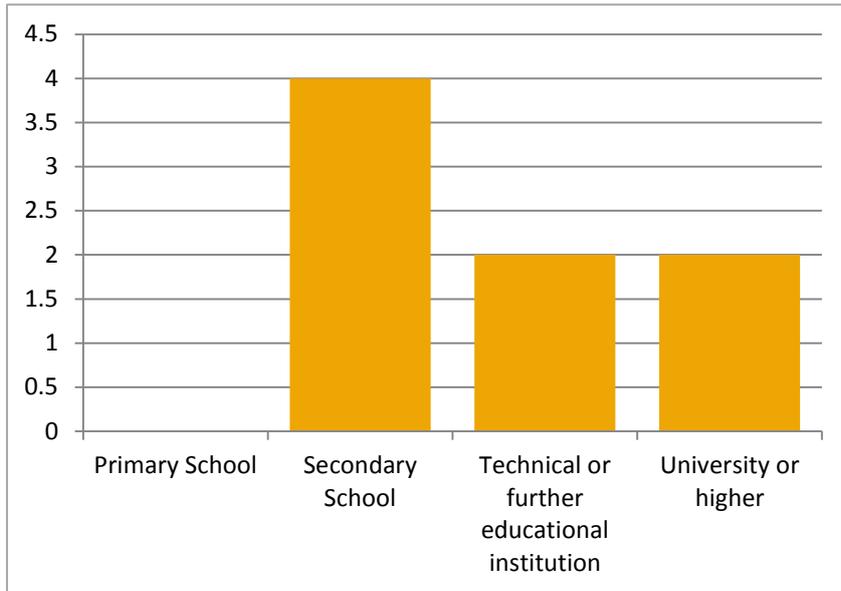
Only one out of the eight respondents indicated that they currently have health problems that limit their ability to perform normal daily activities.

Table 1: Focus group respondent limiting health problems

Answer Options	Response Count	Response Percent
Yes	1	13%
No	7	88%
<b>Total</b>	<b>8</b>	<b>100%</b>

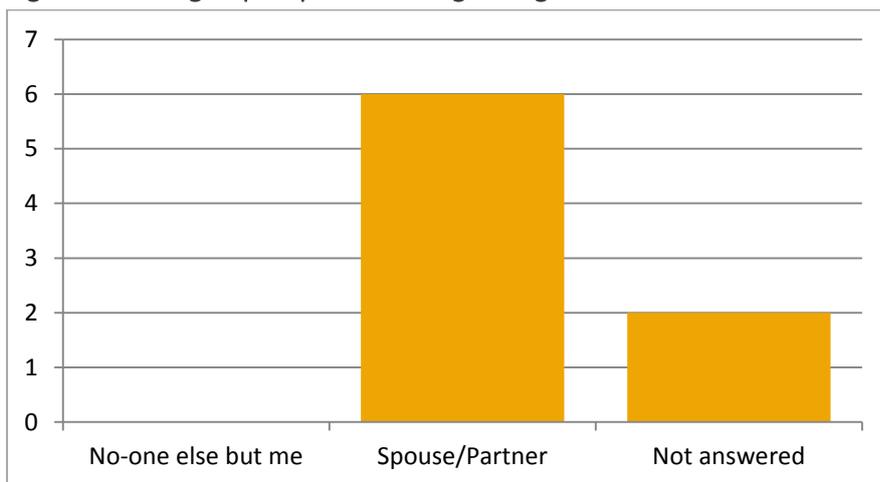
Four respondents have completed secondary school as their highest level of education, two have completed technical or further education and two have completed university or higher.

Figure 7: Focus group respondent highest schooling level



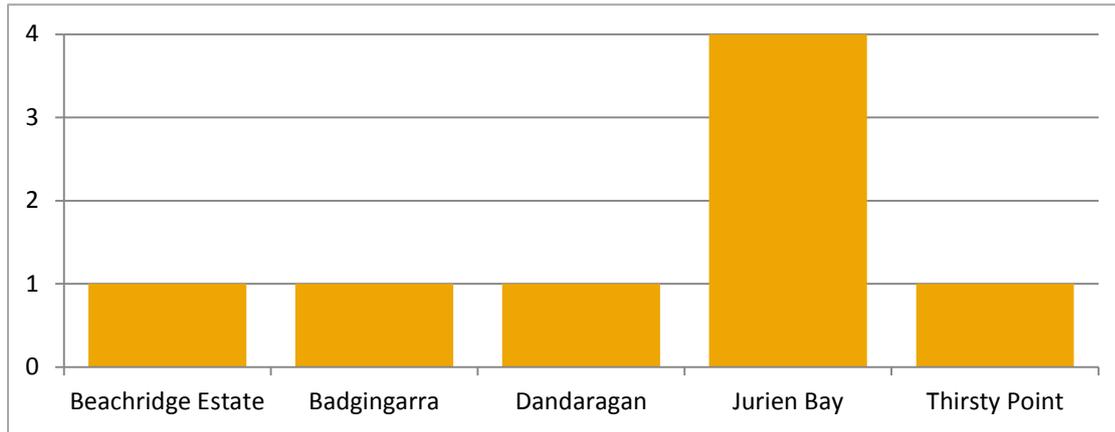
100% of focus group participants are home owners. 75% live with their spouse or partner and 25% did not answer the question.

Figure 8: Focus group respondent living arrangements



A majority of participants currently live in Jurien Bay. The other suburbs listed as residence are Badgingarra, Dandaragan, Beachridge Estate and Thirsty Point.

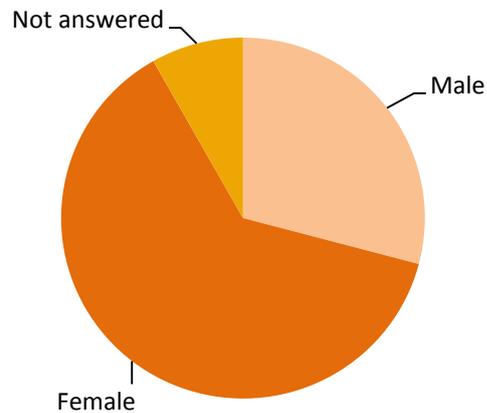
Figure 9: Focus group respondent location by suburb



## SURVEY RESPONDENTS

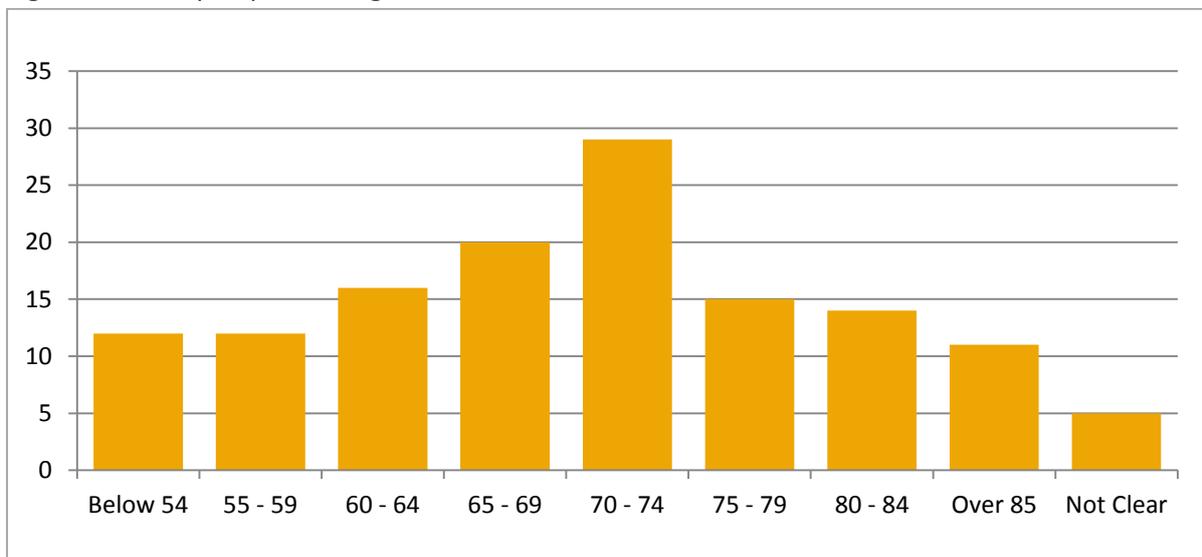
134 respondents in the Shire of Dandaragan completed the Age Friendly Community Plan Survey. Approximately 63% of the respondents are female and 29% are male.

Figure 10: Survey respondent sex



Respondents are between below 54 and over 85 years of age. The largest cohort of respondents is between 70 to 74 years old (see Figure 11).

Figure 11: Survey respondent age



A majority of respondents are retired. 14% of respondents work full-time and 19% work part time. Only 1% have indicated they are unemployed and 7% did not answer.

Table 2: Survey respondent present employment status

Answer Options	Response Count	Response Percent
Retired	77	57%
Work Full-time	19	14%
Work Part-time	26	19%
Unemployed	2	1%
Not Answered	10	7%
<b>Total</b>	<b>134</b>	<b>100%</b>

## FOCUS GROUP RESULTS

### Health and Community Services

It is clear that focus group participants have several areas of concern with health and community services currently provided in the Shire of Dandaragan. Common issues presented in the focus group regarding dissatisfaction with doctors include:

- The rates of changing between doctors
- Waiting times for doctor services
- Doctors not meeting the community's needs.

While some respondents agree that health and community services provided are good, others agree that these services are stretched for funding. Other areas of concern for residents concerning health services include:

- The lack of short-term respite care
- The need for residential aged care facility
- Concerns that the ambulance service is too reliant on volunteers.

While shopping is considered expensive, services offered are adequate. It is cited shops that close early do not cater to tourist needs. There are comments of praise for the Shire's provision of services, one noting their fortune to have access to a doctor in the Shire. Other respondents mention the PATs scheme is working well and that the community enjoys the swimming pool. Availability of dental and physio services are quoted as being "very good."

### Outdoor Spaces and Buildings

Respondents have focused primarily on areas of concern that could be improved to facilitate a greater enjoyment of outdoor spaces and buildings in the community. They include:

- Increase of public toilets
- Increase of established trees near benches to provide shade while sitting
- Greater emphasis on beach accessibility
- Decrease in the rate of heavy doors in civic and Shire administration buildings.

Respondents indicated that parks in the Shire of Dandaragan are excellent.

### Transport and Movement

Participants have indicated that they would appreciate a community bus in addition to transport to and from regional centres. Suggestions for improved viability of a community bus network are possible partnerships with private businesses. Respondents also miss a bus option to travel to Joondalup during the day. Most of the Jurien Bay town site is well serviced. Cervantes has an adequate amount of seating along the walking trails. It was also noted that there are plans in place to upgrade and widen the footpaths.

## Housing

Respondents have several suggestions regarding the Shire of Dandaragan's current and possible provision of housing. They include:

- Possibility for Council to provide doctor's housing
- Partnership with private industry in provision of housing
- Adaptable multi-purpose cluster housing.

They also suggest learning possibly from other Shires and models of housing provisions.

## Sport and Recreation

Respondents indicated they would appreciate recreational programs designed specifically for seniors but that overall the selection of sports and recreation are adequate in most towns. There are opportunities for minor improvements such as the ramps to the bowling greens and for clubs to possibly provide social support to their members. Participants would also like to see more clubs work with one another.

## Social Participation

Some respondents are concerned that there is limited collaboration between seniors and sports and community groups and an increase in this will result in bringing more people together. The Men's Shed is cited as being "excellent" and highly valued within the community. In addition to this, the CRC is noted for becoming a social volunteer hub.

## Respect and Social Inclusion

There is a concern amongst respondents that new residents to the Shire of Dandaragan either are not aware of or do not have the opportunity to become involved in the community. There was a suggestion of offering a "new residents' kit" to improve this issue and increase social participation and inclusion in the community. There is also a sense of opportunity to improve respect between older and younger people in the Shire. Participants cited concerns that while seniors represent a majority of volunteers, there is a risk of "burn out" and the subsequent need to recruit and attract new and perhaps younger volunteers.

## Communication and Information

Focus group respondents have indicated that in order to improve the provision of an age friendly community, the Shire of Dandaragan should adopt more effective communication between the Shire itself and the community members. Respondents suggest looking to the CRC for further examples of good communication. Overall, the focus group is concerned with rebuilding and mending the relationship between the Shire and the community. Several suggested ways in which this can be accomplished, include an increased level of respect and continual consultation with community members.

Respondents also note the need for both the Shire and community groups to ensure they are being welcoming and providing effective communication. Participants mentioned the ongoing mentoring and sharing of stories between seniors and school-aged children created connections throughout the community.

## Priorities

Respondents have indicated the following areas as priorities:

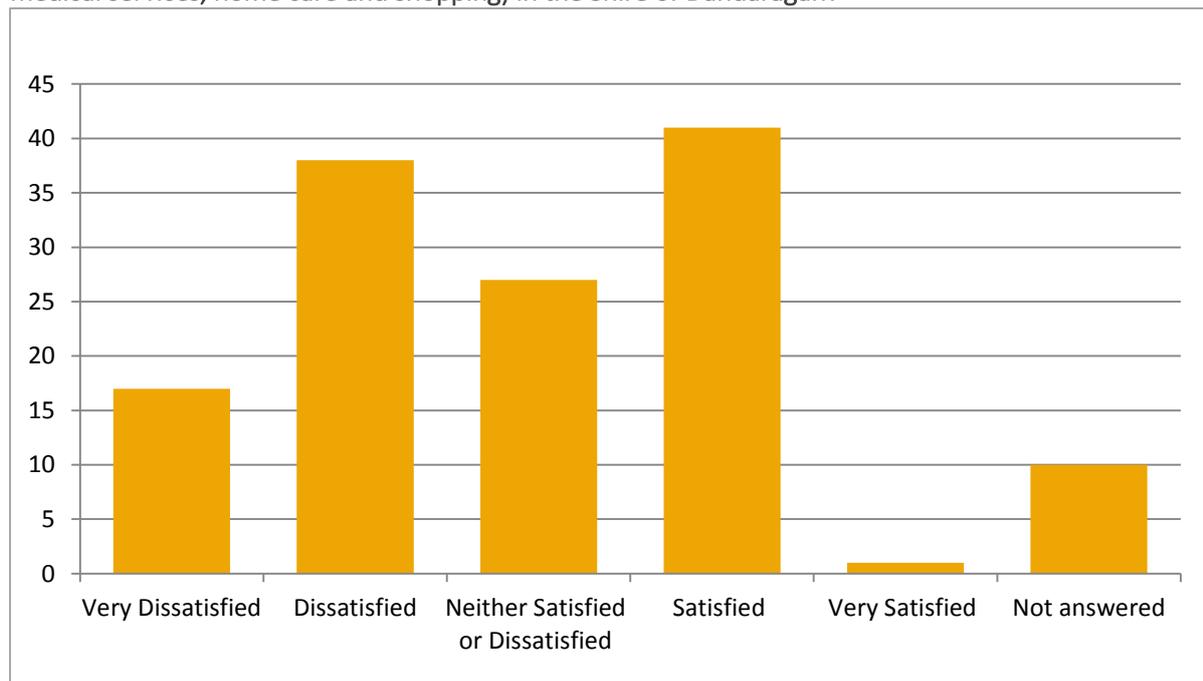
- Public toilet blocks
- Overnight beds
- Aged care facility
- Permanent doctor
- Targeted transport to services.

## SURVEY RESULTS

### Health and Community Services

Approximately 41% of survey respondents indicated that they are either very dissatisfied or dissatisfied with the provision of health and community services in the Shire of Dandaragan. 20% of respondents indicated they were neither satisfied nor dissatisfied with the Shire's provision of services and 32% indicated they were satisfied or very satisfied (see Figure 12). 7% did not answer.

Figure 12: How satisfied are you with the provision of Health and Community Services (including GP, medical services, home care and shopping) in the Shire of Dandaragan?



The permanency of the doctor is of particular concern to survey respondents. Several noted that the “constant change of doctors and dentists” result in longer wait times as well as a lack of personal connection. In addition, another respondent noted that “medical facilities are satisfactory but [it] would be great to have two permanent doctors.” Respondents are also dismayed by the extended wait for GP appointments, lack of doctor availability on the weekends as well as the inability of doctors to take on new patients.

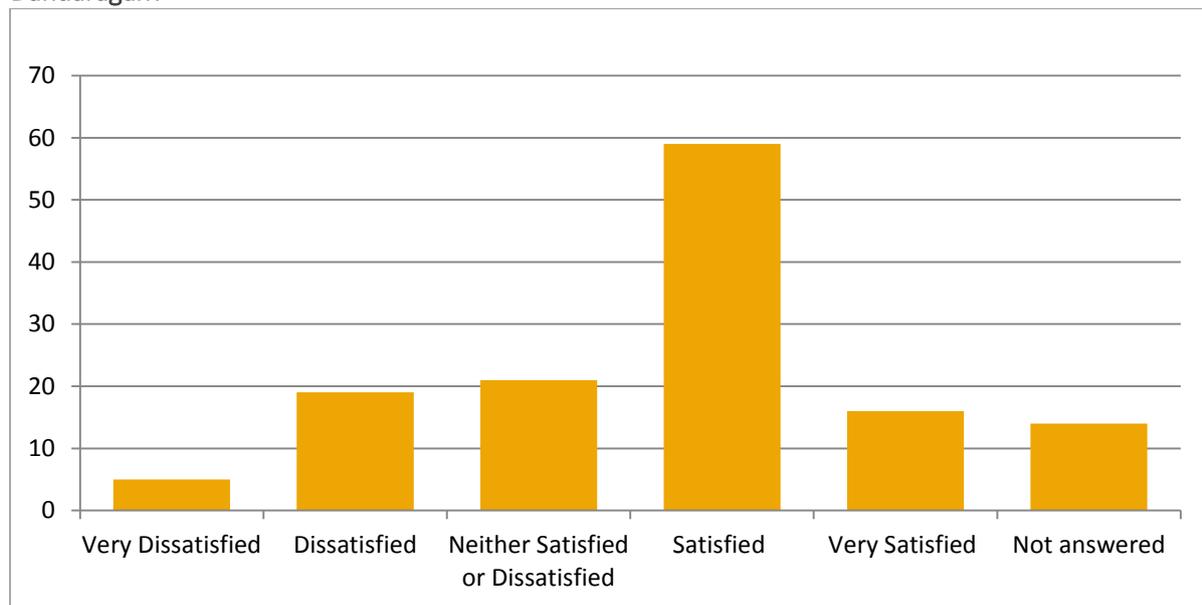
Home care is also a pressing issue for many survey respondents. The desire for high care accommodation is evident; as is the prevailing feeling there is “very little home care available.” Several respondents desire the “Meals on Wheels” service to continue in order to empower seniors to stay in their own homes for longer. In addition, another individual commented that home care services “have been diminished in recent times.” The statement further reads that if there is a “push to keep people in their own homes, more help is needed to make that possible.” The same commentator lamented the lack of “residential care facilities or designated older people’s housing.” Another person pondered that “as the elderly age population continues to increase” in the Shire of Dandaragan, whether “any/some of these services will be provided.”

Several respondents noted that the entrance to the Wellness Centre is “not suitable for people in wheelchairs or that use walkers.” It is also noted that current shopping options remain limited, resulting in “no competition and prices high.”

## Outdoor Spaces and Buildings

56% of survey respondents have indicated that they are either very satisfied or satisfied with the Shire’s provision of outdoor spaces and buildings. 18% of respondents are currently very dissatisfied or dissatisfied. Approximately 16% or 21 respondents are neither satisfied nor dissatisfied with outdoor spaces and buildings and 10% have provided no answer at all (see Figure 13).

**Figure 13: How satisfied are you with the provision of Outdoor Spaces and Buildings in the Shire of Dandaragan?**



Several respondents desire the beach to “be more accessible” for seniors, with increased provisions “for aged to be able to get into and out of the ocean beach for swimming.” Another participant wrote that “the elderly have a lot of trouble accessing the beach front or onto the coast foot path in many of the areas.” While some individuals agreed the beaches are “very good,” there is also the desire for vehicle use “to be restricted.”

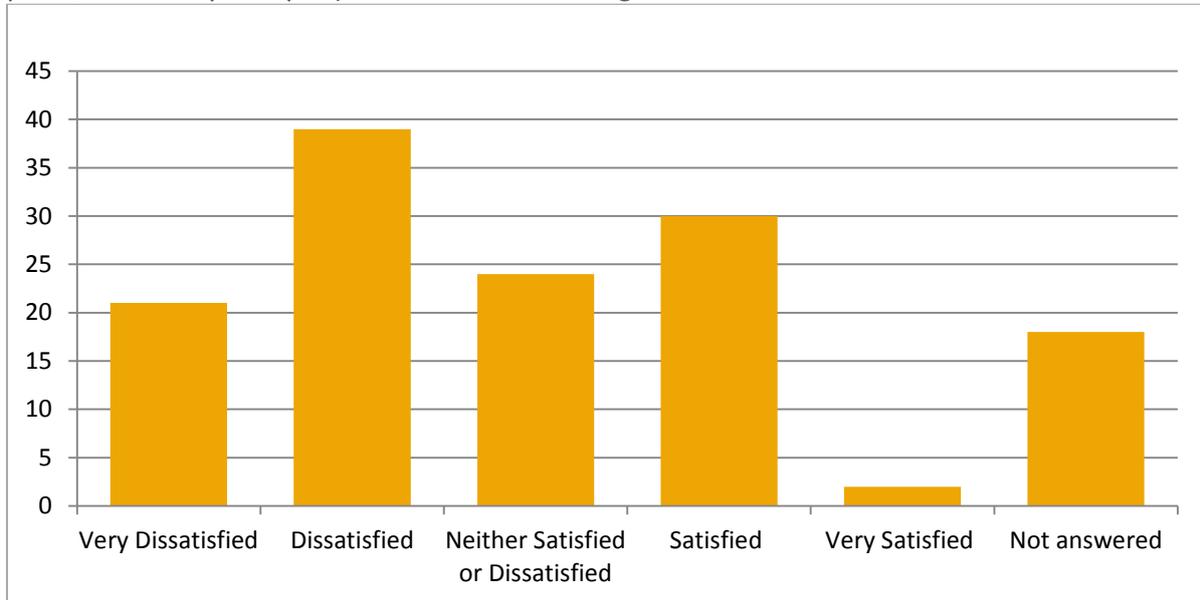
Respondents also articulated their desire for “more chairs available in public areas, i.e., approaching shopping centres and in parks.” In addition to increased public seating, “more attractive seating with shade would be most beneficial.” Another respondent indicated that “seats on the beach need protection from the sun” and the current “gazebos are too small...and the area provides insufficient sun protection.” One respondent noted that “Dandaragan has many more parks that you would normally find in small towns” and they are “very well maintained.”

Numerous respondents noted the lack of public toilets available in the Shire of Dandaragan. One respondent suggested “ALL parks need toilets even if classified as ‘community areas.’” Another individual suggested there needed to be “many more public toilets in main street and along the foreshore.”

## Transport and Movement

45% of respondents answered they were either very dissatisfied or dissatisfied with transport and movement in the Shire (see Figure 14). 18% of respondents were neither satisfied nor dissatisfied and 23% were satisfied or very satisfied. 13% of respondents did not answer.

Figure 14: How satisfied are you with Transport and Movement (including roads, footpaths and public/community transport) in the Shire of Dandaragan?



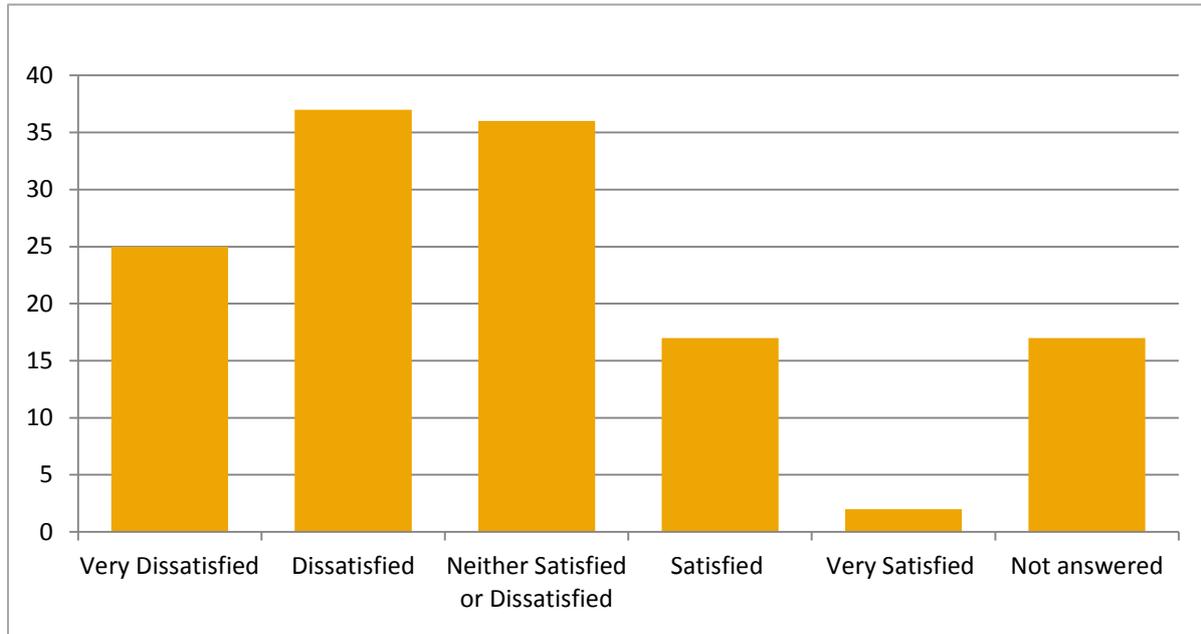
Respondents commented that “side roads/footpaths” could “definitely be improved.” There are “uneven walking paths – both the concrete and stone walkways are dangerous if unsteady on your feet” and older “paths are decrepit and unsafe for motorised chairs.” Respondents have also noted that footpaths have weeds and are too narrow. According to one respondent, “there is a need for more cycle paths as more persons are choosing to use bicycles.” Several individuals also commented on the need for a bypass road through Jurien Bay town in order to alleviate current traffic.

It is also generally agreed upon by respondents that “transport to major places [is] poor.” One individual suggested “community buses for each town would be good and would encourage more interaction between towns.” Another respondent lamented that “without a car and the ability to drive it is almost impossible to move from one town to another or from one section of town to another.” The same commentator conceded the “recent introduction of a ‘shuttle bus’ taxi service in Jurien does alleviate this to a degree but may be unavailable to those on limited income.”

## Housing

27% of respondents noted they were neither satisfied nor dissatisfied with the provision of housing in the Shire, as indicated in Figure 15. While 47% were dissatisfied or very dissatisfied, 14% were either satisfied or very satisfied. 13% of respondents did not answer.

Figure 15: How satisfied are you with the provision of Housing in the Shire of Dandaragan?



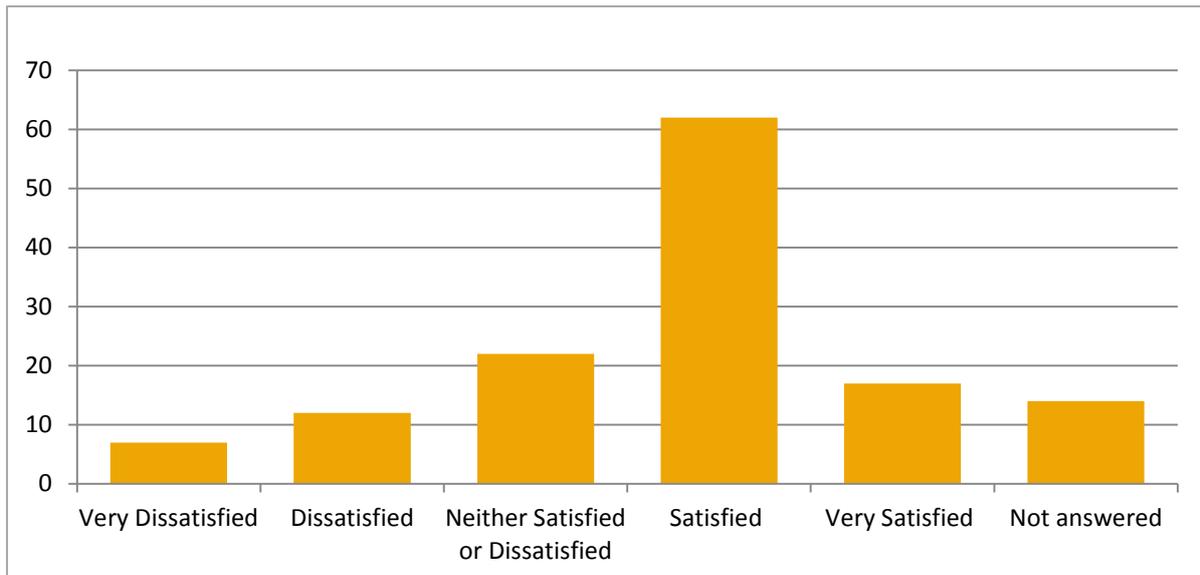
Respondents are particularly concerned with the “desperate need for aged care” in the Shire of Dandaragan. One person commented that “each town within the Shire continues to [lose] long time residents to the metro area when they can no longer remain in their homes.” Another respondent noted that the current “aged housing and care services do not reflect the demographics of the region” but is satisfied “that a determined effort is being made to attract aged care and accommodation services” to the region. There is also concern that the lack of “group or single” aged care compels “our senior residents” to “have to leave their friends, etc., to go to Moora or Jurien for aged care living.”

Respondents also desire increased provision of “independent aged care units” or “cluster housing of a few units for residents.” It is again noted that “residents do not want to move to another community” but may have to in order to meet their care needs. It is also noted that within Badgingarra there is “limited HACC services” and a need “for independent housing for the elderly and those with disabilities.” Public housing is also desired by several respondents.

### Sport and Recreation

59% of respondents are satisfied or very satisfied with the Shire’s provision of sport and recreation facilities, and 14% are either dissatisfied or very dissatisfied (refer to Figure 16). While 16% of respondents are neither satisfied nor dissatisfied, 10% of respondents did not answer.

Figure 16: How satisfied are you with the provision of Sport and Recreation facilities and services in the Shire of Dandaragan?



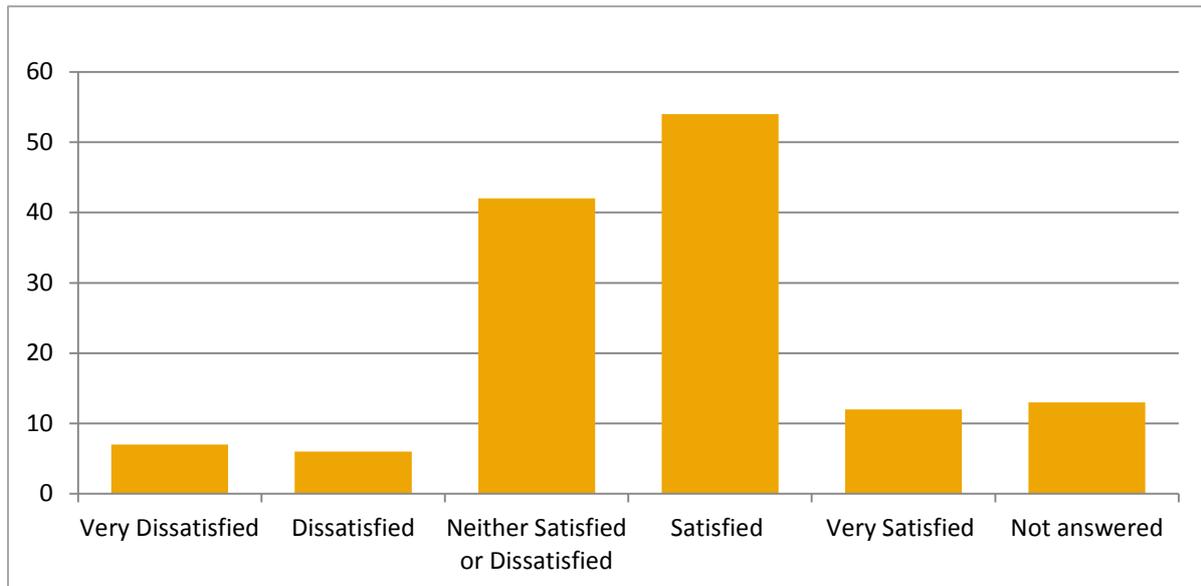
A significant amount of respondents have noted their desire for a public swimming pool for the community to enjoy. Another participant commented that “we have excellent sporting facilities in our town of Dandaragan” and that “our local Shire works do an excellent job in maintaining these services and keeping the town tidy.” An individual also celebrated the town “oval” and again the “good facilities” offered by the Shire. It was also noted that “Jurien is adequately serviced...with a full range of popular recreation activity areas.”

Conversely, a respondent wrote they would “like to see Council in a position to better support development of a wider range of recreation facilities (i.e. culture and the arts)” and that “it is difficult for small groups to access the required facilities in the current environment.” Several respondents lamented the lack of “events inside the rec centre.”

### Social Participation

Approximately 49% of respondents are satisfied or very satisfied with the social participation opportunities available in the Shire. Only 9% of respondents cited they were dissatisfied or very dissatisfied with provision of social participation opportunities. 31% were neither satisfied nor dissatisfied and 10% did not answer.

Figure 17: How satisfied are you with Social Participation opportunities (including events, activities and volunteering) in the Shire of Dandaragan?



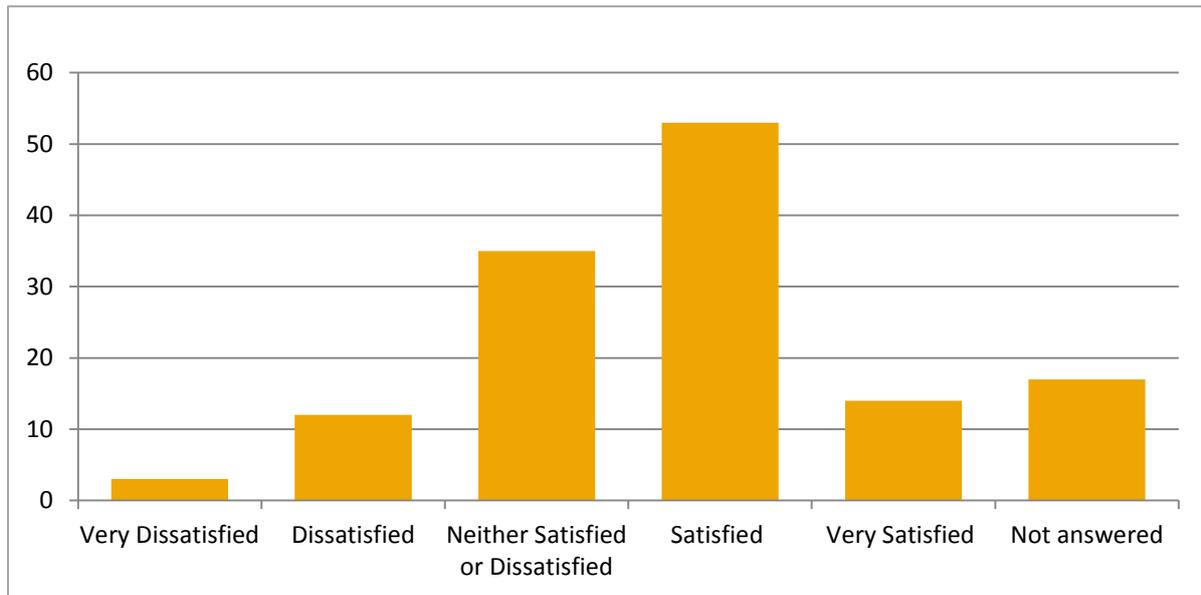
There are a range of opinions regarding social participation in the Shire of Dandaragan. A respondent notes that “there seems to be an awful lot happening with the markets, Oktoberfest, Indian Ocean Festival” and that “these events bring tourists to town and help it grow.” There is a feeling that “there could be more events suitable for senior[s] without having to travel to Jurien.” While there “are so many interest groups and opportunities to socialise and take part in sports,” this participation is reliant on the will of individuals.

Participants have indicated that there are “always more volunteers needed but most organisations are doing a great job with the amount of personnel available.” Another individual commented that “there appears to be a concern that the age of volunteers is increasing and that the number of younger members of the community who are volunteering is not going to take their place as they decide that they no longer are able/desire to continue with these services.”

### Respect and Social Inclusion

50% of respondents indicated their satisfaction with the level of respect and social inclusion seniors experience in the Shire. 26% indicated they were neither satisfied nor dissatisfied and 11% noted they were either very very dissatisfied or dissatisfied (see Figure 18). 13% of respondents did not answer.

Figure 18: How satisfied are you with the level of Respect and Social Inclusion seniors experience in the Shire of Dandaragan community?



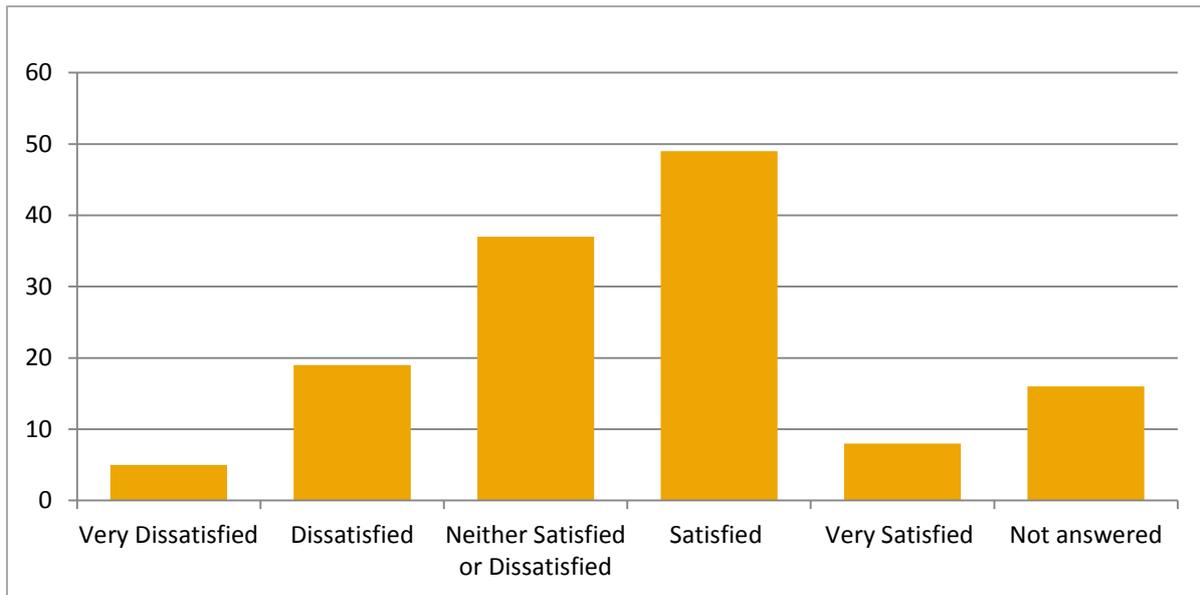
There is a broad mixture of satisfaction and dissatisfaction regarding respect represented in survey commentary. One respondent noted that they are “respected in the community” and others noted they were not. Another comment desires more “intergenerational interactions, e.g., seniors reading/doing maths with school kids, mentoring by retirees” to improve levels of respect. Another participant is unsure whether “the Shire do anything special in the way of organising events for seniors.”

Several respondents suggested the development of a community garden to “help [the] many isolated seniors and provide social interaction for them.” Another individual expressed their pleasure “to have the Community Development Officer come to a recent CWA meeting and speak to us all” and noted the “effort she put in to addressing and listening to our concerns.”

### Communication and Information

43% of respondents are satisfied or very satisfied with the communication and information about services and activities in the Shire. 18% of respondents indicated they are either very dissatisfied or dissatisfied and 28% are neither dissatisfied nor satisfied. 12% did not answer.

Figure 19: How satisfied are you with Communication and Information (about services and activities) in the Shire of Dandaragan?



Respondents are generally satisfied with Shire communication through Craytales, but noted that without obtaining a copy, it might be difficult to find out further information. Another respondent suggested that Craytales “be supported more so that a broader range of articles and reports are included.” Respondents have also noted that the Shire “uses the local newspapers to inform residents regarding events etc. taking place within the Shire” and that these publications are “very useful.”

General comments note the Shire’s Facebook page but also cite that the Shire’s webpage is “difficult to navigate.” Another participant wrote that “the new centre at the Shire Administration building provides a wide range of information.” Internet access is cited as “terrible” with phones “often dropping out.”

Several respondents have also noted the need for “better communication” between “the Shire and the people.” An individual has also called for increased “two-way communication” in addition to “providing the ‘outcomes’ at feedback given by the community to the Shires questionnaires.” A commentator suggested that more information “on the Shire Matters placed on noticeboards to read – without having to purchase a newspaper or to have a computer.” The same comment also included the possible allowance at the local library for those members of the public without access to a computer.

## Priorities

Respondents were asked to comment on the following question: “In light of all of the previous questions, what would you say is the single most important issue for aged persons in your community?” Respondents indicated the following as being the most important:

- Events and activities that promote and build the community
- Effective communication options to disseminate health, housing, social and sports activities available
- Public toilets around town

- Extended HACC services
- Improved medical facilities
- Increased provisions for aged care
- Increased provisions for home care
- Improved street lighting and footpaths
- Improved public transport.

### **General Comments**

Respondents were also asked to comment on the following: “Do you have any other general comments that may assist the Shire of Dandaragan in the preparation of the Age Friendly Community Plan?” One respondent noted that “we need lots of transport, activities, and good doctors.” Another respondent commented that this survey and initiative by the Shire is great, but feedback is imperative. They write that “if people bother to complete this questionnaire they will very likely want to know what it achieves.” The statement continues, explaining that this engagement “gives them the ownership and a sense of purpose AND they will be more likely to contribute time and effort again.” Other suggestions have already been covered in prior sections.

## NEXT STEPS

The Engagement Report will inform the development of the Shire of Dandaragan Age Friendly Community Plan. The development of the plan will involve:

- Ongoing liaison with and input from the Community Reference Group
- An “Issues and Options” Workshop with Council to identify:
  - possible quick wins
  - strategic fit and resource implications of larger scale improvements in light of the Integrated Planning and Reporting Suite
  - potential gains from targeted advocacy and partnerships
  - regional and sub-regional implications
- Preparation of a Draft Age Friendly Community Plan to be made available for public comment period
- Council adoption.

The process and output has been designed to dovetail into the Shires Integrated Planning and Reporting processes on an ongoing basis. It is intended to build the Shires capacity (and the capacity of our seniors) and embed seniors’ engagement and age friendly community considerations as a vital part of strategic and corporate planning.

## ANNEX 1: FOCUS GROUP PROMOTIONAL FLYER



## Age Friendly Community Plan (AFCP)

### AFCP Focus Group Invitation

The Shire has been successful in obtaining funding from the Department of Local Government and Communities to assist us to prepare an Age Friendly Community Plan that will identify the age-friendly features, barriers, and suggestions for improvement, against each of the following essential features of an age friendly community:

- Outdoor spaces and building
- Transport
- Housing
- Social participation
- Respect and social inclusion
- Civic participation and employment
- Communication and information
- Community support and health services



Seniors' participation in the Shire's consultation process is essential to an age friendly approach to community planning. The Shire therefore is looking for seniors, carers and service providers to attend one of two focus groups and provide input on the future needs of seniors living in the Shire of Dandaragan.

**Seniors and/or Carers**

**Focus Group**

**Friday 2 October 2015 9am-12pm**

**Shire of Dandaragan**

**Education & Conference Centre**

**Aged Care Service Providers**

**Focus Group**

**Friday 2 October 2015 1pm-4pm**

**Shire of Dandaragan**

**Education & Conference Centre**

#### REGISTRATIONS OF INTEREST

Please contact Tony O'Gorman or Michelle Perkins by 5pm Tuesday 29 September

Phone: 9652 0800 Email: [cdo@dandaragan.wa.gov.au](mailto:cdo@dandaragan.wa.gov.au)



## ANNEX 2: COMMUNITY SURVEY

### Shire of Dandaragan Age Friendly Community Plan Seniors Survey

The Shire of Dandaragan is preparing an Age Friendly Community Plan that will identify the age-friendly features, barriers, and suggestions for improvement. We would appreciate your input on the future needs of seniors living in the Shire of Dandaragan. Please return your completed survey to the Community Development Officer at the Shire of Dandaragan by 19 October 2015.

Please select your age category:

- |                                   |                                      |                                  |
|-----------------------------------|--------------------------------------|----------------------------------|
| <input type="checkbox"/> Below 54 | <input type="checkbox"/> 55 - 59     | <input type="checkbox"/> 60 - 64 |
| <input type="checkbox"/> 65 - 69  | <input type="checkbox"/> 70 - 74     | <input type="checkbox"/> 75 - 79 |
| <input type="checkbox"/> 80 - 84  | <input type="checkbox"/> 85 and over |                                  |

Sex:  Male  Female

Present employment status:

- Retired  Work Full-time  Work Part-time  Unemployed

#### 1. Health and Community Services

How satisfied are you with the overall provision of Health and Community Services (including GP, medical and ancillary services, home care and shopping) in the Shire of Dandaragan?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Health and Community Services (including GP, medical services, home care and shopping) in the Shire of Dandaragan:

**2. Outdoor Spaces and Buildings**

How satisfied are you with the provision of Outdoor Spaces and Buildings (including open spaces, parks, beaches, etc.) in the Shire of Dandaragan?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Outdoor Spaces and Buildings in the Shire of Dandaragan:

**3. Transport and Movement**

How satisfied are you with Transport and Movement (including roads, footpaths and local and regional public/community transport) in the Shire of Dandaragan?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Transport and Movement (including roads, footpaths and local and regional public/community transport) in the Shire of Dandaragan:

**4. Housing**

How satisfied are you with provision of services related to Housing (including provision of housing for the Aged now or in the future, local codes, lobbying for housing, etc.) in the Shire of Dandaragan?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Housing in the Shire of Dandaragan:

**5. Sport and Recreation**

How satisfied are you with the provision of Sport and Recreation facilities and services in the Shire of Dandaragan?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Sport and Recreation facilities and services in the Shire of Dandaragan:

**6. Social Participation**

How satisfied are you with Social Participation opportunities (including events, activities and volunteering) in the Shire of Dandaragan?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Social Participation opportunities (including events, activities and volunteering) in the Shire of Dandaragan:

**7. Respect and Social Inclusion**

How satisfied are you with the level of Respect and Social Inclusion seniors experience in the Shire of Dandaragan community?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Respect and Social Inclusion in the Shire of Dandaragan:

**8. Communication and Information**

How satisfied are you with Communication and Information (about services and activities) in the Shire of Dandaragan?

- 1 – Very Dissatisfied
- 2 – Dissatisfied
- 3 – Neither Satisfied or Dissatisfied
- 4 – Satisfied
- 5 – Very Satisfied

Comments about Communication and Information in the Shire of Dandaragan:

In light of all of the previous questions, what would you say is the single most critical issue for aged persons in your community?

Do you have any other general comments that may assist the Shire of Dandaragan in the preparation of the Age Friendly Community Plan?

Thank you for taking the time to fill in this survey, the information collected will guide the Shire of Dandaragan in identifying the age-friendly features, barriers, and suggestions for improvement.

Please return your completed survey to Shire of Dandaragan by 19 October 2015.

If you would like to be kept informed about the Age Friendly Community Plan please provide your preferred contact details below:

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Postal Address: \_\_\_\_\_  
\_\_\_\_\_

Email: \_\_\_\_\_  
\_\_\_\_\_

## ANNEX 3: PARTICIPANT INFORMATION FORMS

Age Friendly Communities  
Participant Information Form

## Older People

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ Postcode: \_\_\_\_\_

Please complete this Information Sheet by ticking the appropriate box or writing in your answer. We need this information so we can describe the characteristics of the people who took part in this age friendly planning consultation. If you have any questions, please contact XXX on XXX.

1. Age at last birthday: \_\_\_\_\_
2. Sex:       Male       Female
3. Present employment status:
   
 Retired     Work Full-time     Work Part-time     Unemployed
4. Present occupation or last major occupation: \_\_\_\_\_
5. How would you describe your current health?
   
 Excellent     Good     Fair     Poor
6. Do you have any health problem that limits your ability to do your normal daily activities?
   
 Yes       No
7. What is the highest level of schooling you completed?
   
 Primary School     Secondary School     Technical or further educational institution (e.g. TAFE)     University or higher
8. Do you rent, or own the home where you live?
   
 Renter       Home owner
9. Who lives in your home with you? (Tick all that apply)

- No-one else but me
- Spouse/partner
- Children (Number \_\_\_\_\_ )
- Other relatives (Number \_\_\_\_\_ )
- Non-relatives (Number \_\_\_\_\_ )

10. What suburb do you live in? \_\_\_\_\_

**Please return this form to a Shire representative before the end of the focus group.**

**Age Friendly Communities  
Participant Information Form**

**Carers of Older People**

**Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Address:** \_\_\_\_\_ **Postcode:** \_\_\_\_\_

Please complete this Information Sheet by ticking the appropriate box or writing in your answer. We need this information so we can describe the characteristics of the people who took part in this age friendly planning consultation. If you have any questions, please contact **XX** on **XXX**

1. Sex:       Male       Female

2. Present employment status:

Retired       Work Full-time       Work Part-time       Unemployed (looking for work)

3. Present occupation or last major occupation: \_\_\_\_\_

4. What is the highest level of schooling you completed?

Primary School       Secondary School       Technical or further educational institution (e.g. TAFE)       University or higher

5. Are you currently providing support or care to an older person(s) who (check all that apply):

Is physically disabled       Is visually impaired

Has difficulty moving or walking       Has dementia

Is hearing impaired

6. What is your relationship to the older person(s) you care for?

Parent/Parent in-law       Other relative       Non-relative

7. Does the person(s) you care for live in your home?

Yes       No

8. In which suburb does the older person you care for live? \_\_\_\_\_

**Please return this form to a Shire representative before the end of the focus group.**

Age Friendly Communities  
Participant Information Form

**Service Providers**

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_ Postcode: \_\_\_\_\_

Please complete this Information Sheet by ticking the appropriate box or writing in your answer. We need this information so we can describe the characteristics of the people who took part in this age friendly planning consultation. If you have any questions, please contact **XX** on **XXX**

1. Sex:       Male       Female

2. Present occupation: \_\_\_\_\_

3. In what sector of the community are you employed?

Public sector (e.g. local government)

Private sector

Voluntary sector (non-profit)

4. How long have you been employed in this occupation in the local community?

Less than 2 years

2 to 5 years

Over 5 years

5. How much experience do you have with older people in your work?

A lot

A moderate amount

A little

None

Please return this form to a Shire representative before the end of the focus group.