



Disability Access and Inclusion Plan (DAIP) Review Survey

We are interested in understanding how the local community feels about disability access and inclusion in the Shire of Dandaragan.

Have you ever pushed a pram, had an injury or tried to move around while carrying multiple bags or luggage? Perhaps you have, or know somebody who has, a disability, have frail or aged relatives or friends who speak a language other than English?

Access issues affect all of us at some point in our lives. People experience difficulties accessing information, services, buildings, facilities and events on a daily basis.

The Shire of Dandaragan is currently reviewing its Disability Access and Inclusion Plan for the next 5 years and would like your thoughts on how to make our towns more inclusive and accessible places for everyone who lives or visits here.

By completing the survey you will be providing the Shire with valuable information to improve access in our community.

Please complete the survey by Friday 7 May. If you know someone who would like a hard copy, they can be emailed out, collected from any Shire library or at Jurien Bay Administration Centre and returned in the postage paid envelope provided or scan the survey and email to council@dandaragan.wa.gov.au. We also have collection boxes where completed surveys can be dropped at libraries and the Shire Administration Office.

We greatly appreciate you taking the time to share your thoughts.



Disability Access and Inclusion Plan (DAIP) Review Survey

* 1. Are you aware the Shire has a Disability Access and Inclusion Plan?

- Yes No

* 2. Are you (select as many options as apply):

- A person with disability?
- A family member, carer (unpaid) or friend of a person with disability?
- A business owner or operator in the Shire of Dandaragan?
- A contractor to the Shire of Dandaragan?
- A staff member of the Shire of Dandaragan?
- An interested member of the community?
- From a disability service or advocacy organisation?
- A visitor to the Shire of Dandaragan?

* 3. Which town do you live closest to in the Shire of Dandaragan

- Badgingarra
- Cervantes
- Dandaragan
- Jurien Bay
- None of the above

*** 4. I am aged:**

Under 18

18-34

35-49

50-69

70+

*** 5. Thinking about access and inclusion, how would you rate your level of satisfaction with the Shire's customer service?**

Very good

Good

Average

Poor

Very poor

*** 6. Do you experience any difficulties or barriers when dealing with employees from the Shire?**

Yes No

If yes, please give details:

*** 7. How would you rate the level of access to the Shire's buildings and facilities?**

(For e.g., offices, libraries, community centres, parking, parks and gardens, footpaths, bus stops, toilets, etc.)

- Very good
- Good
- Average
- Poor
- Very poor

*** 8. Do you experience any barriers when accessing the Shire's buildings and facilities?**

- Yes
- No

If yes, please give details:

*** 9. Do you experience any barriers when attending the Shire's community festivals or other events?**

- Yes
- No
- Not applicable as never attended anything

If yes, please name event and provide details:

*** 10. How would you rate the Shire's events in terms of being inclusive?**

- Very good
- Good
- Average
- Poor
- Very poor
- Don't know, I haven't been to an event

Could you suggest any improvements?

*** 11. How would you rate your level of access to the Shire's information?**

(For example, written materials, signage, website, electronic documents, etc.)

- Very good
- Good
- Average
- Poor
- Very poor

*** 12. Do you have any difficulties accessing the Shire's information?**

- Yes
- No

If yes, please give details:

*** 13. Do you think you have the same opportunities as others to participate in written consultations?**

Yes

No

If no, please tell us how this could be improved:

*** 14. Do you think you have the same opportunities as others to participate in community consultations, forums or reference groups?**

Yes No

If no, please tell us how this could be improved:

*** 15. Have you provided feedback or made complaints to the Shire in the last twelve months?**

Yes

I have had no reason to complain or give feedback

I have wanted to complain or give feedback but have not yet done so

16. If you have provided feedback or made a complaint to the Shire in the last twelve months, did you:

- Feel listened to
- Feel I was treated with respect
- Feel staff were flexible to my needs
- Feel my needs were not met
- N/A

Please comment with more information if required.

17. If you are a person with disability, have you enquired or applied for a position with the Shire of Dandaragan (as a local government authority)?

- Yes
- No

If no, please provide details:

18. If you have enquired or applied for employment with the Shire of Dandaragan, did you feel that you received the same opportunity as other people to obtain and maintain employment with the Shire?

- Yes
- No
- None of the above

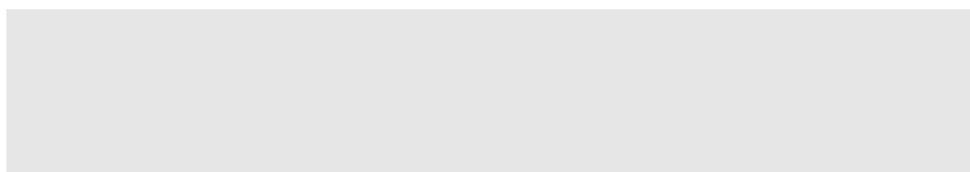
If no, please provide details:

*** 19. How would you rate the accessibility of businesses operating within the Shire of Dandaragan?**

- Very good
- Good
- Average
- Poor
- Very poor

20. If you are a person, or have a family member or friend, with disability, what are the biggest barriers you've faced, or concerns when accessing local businesses:

- Not physically accessible
- No clear signage
- No accessible toilets
- Lack of staff awareness
- Information not available in accessible formats
- Haven't experienced barriers
- Other (please specify)



*** 21. Overall, how would you rate the Shire of Dandaragan as being an inclusive community for all?**

Very good

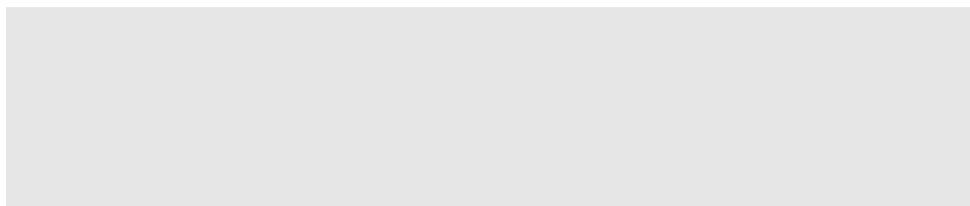
Good

Average

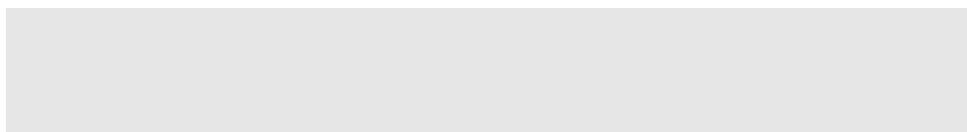
Poor

Very poor

Can you suggest any way/s to make our community more inclusive?



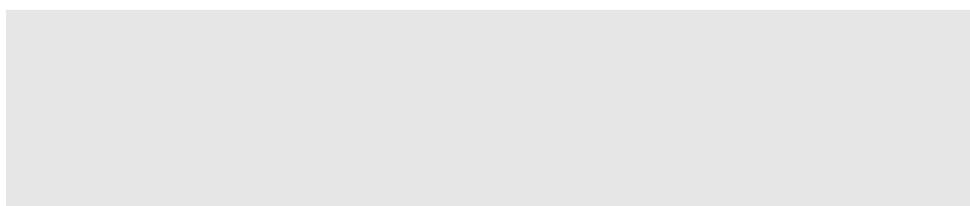
*** 22. What are your top three priorities for investment in disability access improvement?**



*** 23. Are you interested in becoming a member of the Shire's Access and Inclusion Reference Group**

Yes No

If yes, please include your name, email address and phone number and an officer will be in contact.



Thank you for completing the survey.

For further information, contact Michelle Perkins, Manager Customer and Community Services on 9652 0800 or mccs@dandaragan.wa.gov.au.