



## Smoke Free WA Health

Please note that the entire Jurien Bay Health Centre is a smoke free environment (including the car park). This is to protect all patients and staff from the harms of smoking.



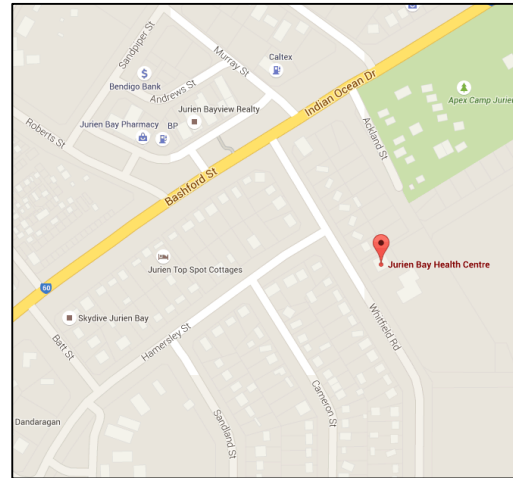
If you would like **assistance to quit smoking**, this free service is available by contacting the Health Promotion Officer on 9652 0200, or by speaking to any of our staff.

### What you can expect from us:

You have the right to expect to be treated with respect. You have the right to know what is going to happen with your care while in ED. Patients, relatives and staff all want to be safe.

### What we can expect from you:

WA health services have a policy of zero tolerance to violence. Any acts of violence, swearing, threats or verbal abuse will NOT be tolerated. Anyone who is violent or abusive will be asked to leave by staff or police.



## Contact Details

### Jurien Bay Health Centre

21 Whitfield Road  
Jurien Bay WA 6516

Ph: 9652 0200

Email: [jbhc@health.wa.gov.au](mailto:jbhc@health.wa.gov.au)

**Opening hours:** 8am to 6pm every day  
**Reception hours:** 8am to 4pm Monday to Friday

**For all emergencies call: 000**

For 24 hour health advice call  
Health Direct on:  
1800 022 222

# Welcome to the



# Jurien Bay Health Centre

## Emergency Department (ED):



1. See clerk at reception
2. See triage nurse
3. Wait to be called
4. Tell us if you feel worse

### Triage

On arrival to ED you will first report to the reception clerk (during office hours). Here they will ensure your personal details are correct. Please present your **medicare card**. Next you will see the 'triage nurse'. The triage nurse assesses the urgency of your condition and gives you a triage level. The most seriously injured or ill patients are seen first, regardless of when you arrived or whether you arrive by ambulance, walk in or are sent by a doctor.

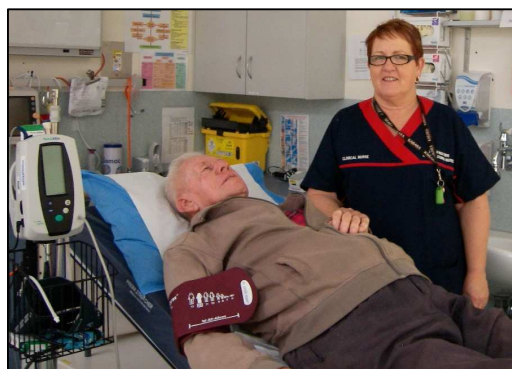
Sometimes the ED waiting room may appear quiet, but inside the ED it is actually very busy. No-one's treatment can be rushed, so we thank you for your patience and consideration.

### The Emergency Telehealth Service (ETS)

The Jurien Bay Health Centre utilises ETS to connect rural patients and nurses to highly trained emergency medicine specialists based in Perth. This process is in place because there is no doctor based at the Jurien Bay Health Centre. For more information please see the ETS brochure available within the Jurien Bay Health Centre.

### Outpatient Nursing Appointments:

For blood test and dressing appointments bookings are essential. Please make an appointment in person at reception or by calling 9652 0200 between 8am and 4pm Monday to Friday.



## Health Services available in the Jurien Bay Health Centre:

Service Provider	Contact
Child Health and Immunisations (all ages)	9652 0200
Home and Community Care (HACC)	9652 0210 0429 100 511
Jurien Bay Dental	9652 1288
Jurien Bay Physiotherapy	9652 1132

## Visiting Health Services to the Jurien Bay Health Centre:

Service Provider	Contact
Occupational Therapy	9651 0270
Speech Therapy	9651 0270
Dietetics	9651 0270
Social Work	9651 0270
Community Midwife	9651 0270
Wheatbelt Mental Health Service	9621 0999
Ankle & Foot Health Group (Podiatry)	9965 4331
Diabetes Educator	Silver Chain 1300 300 122

## Other useful phone numbers:

Service Provider	Contact
Jurien Bay General Practice (Wellness Centre – located next door)	9688 7900